

Payphones of the World

HONG KONG



A Cardphone and a Creditphone. The Creditphone takes credit cards, the Cardphone takes phone cards. They both take coins as well.

Photos by Michael Puzatari

COSTA RICA



In the frontier town of Puerto Jiménez, Península de Osa.

Photo by Martin Ruminer

FINLAND



Reminiscent of coin phones throughout Scandinavia. Card phones in Scandinavia are usually orange, coin phones are blue/silver.

Photo by Fliggy the Spoid

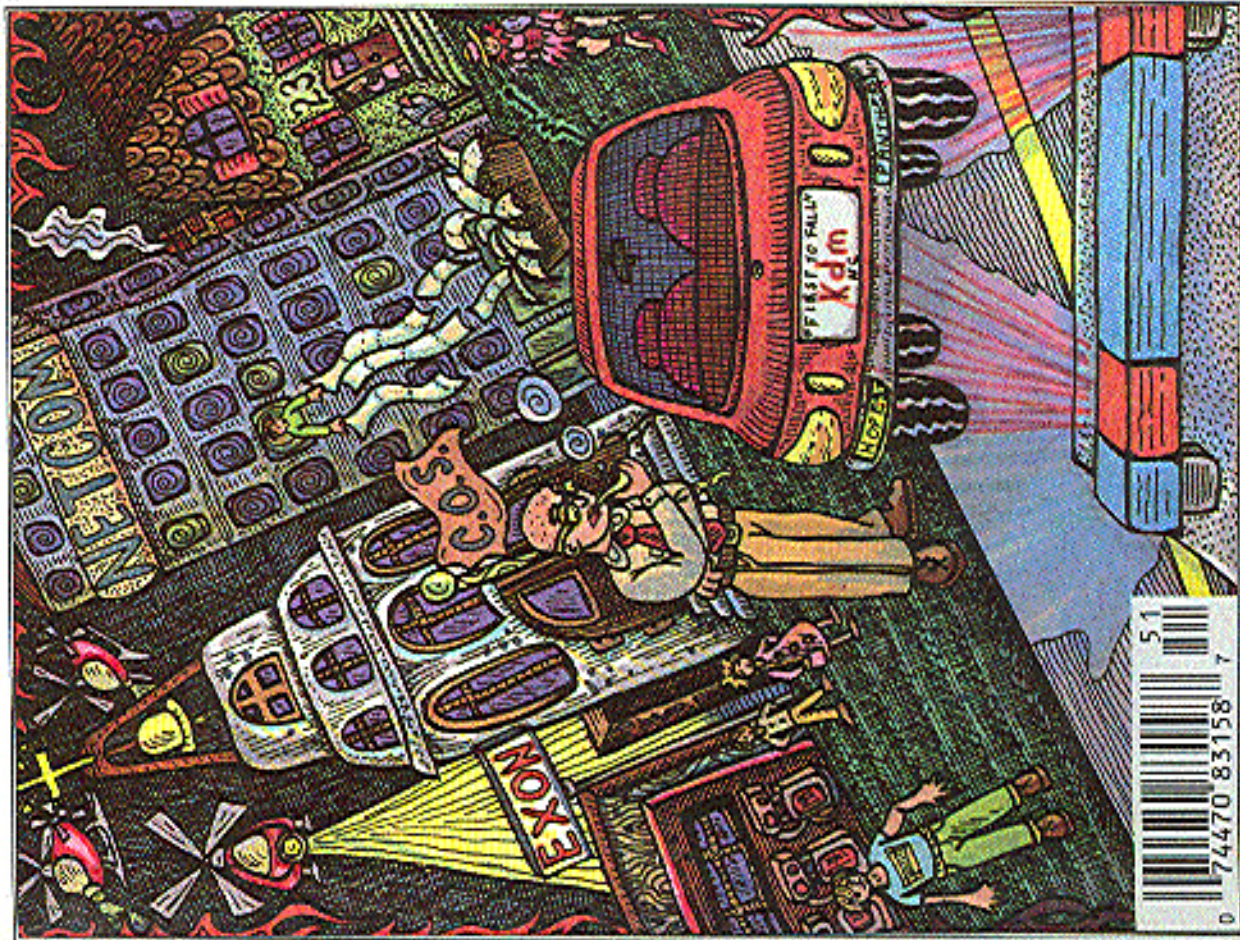
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"There are an estimated 35,000 hackers in the U.S. and their community is growing by an estimated 10 percent annually. They are not isolated individuals, showing away in a vacuum; hackers have established formal operations within every metropolitan city in North America. Hackers communicate via compromised Internet gateway's, long-distance cable stolen from corporate routers and through about 1,500 underground bulletin boards across the U.S. This infrastructure collects and abuses a constant flow of stolen calling-card information, corporate voice-mail-access data, compromised PBX DNS-port numbers, hackable modems, cloned cellular telephones, and stolen cellular-phone IDs. ... The threat to U.S. businesses also has recently taken a new direction, due to hackers' growing numbers and maturity. Security investigations have confirmed that known hackers are employed within Fortune 500 firms, which know nothing about the individuals' prior activities. The risk to U.S. businesses is clear: What will happen when one of these hacker's employment is terminated? Will the individual desecrate or sabotage the company's voice/data networks, release vital information about these networks to other hackers, or plant the seeds of future destruction in company systems? You will tell." —uncredited passage from *The Organized Hackerhood*, part of McDermott Douglas' internal security newsletter handed to us by an inside hacker.

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REVIEW

the world vs. kevin mitnick	4
the gold card	6
facts on atm camera security	20
cellular interception techniques	23
letters	28
hacking in brazil	36
hacking tandy	38
500 exchange guide	41
pager major	42
2600 marketplace	48
review: masters of deception	50
assorted news	52
leaking cables	54

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THE GOLD CARD

This is an abridged, reworked, and updated version of an article that appeared earlier in Hack-Tie, the Dutch hacker magazine, Issue 24-25.

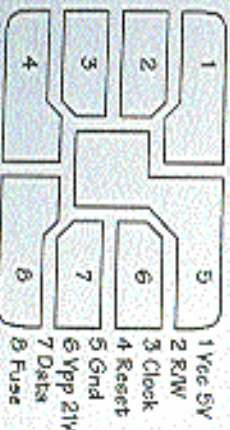
In Holland the phone company is called PT-Telecom, and they are mighty proud of their new card-phones. And they should be: they take the old style optical cards, the newer chipcards as well as magnetic cards of all sorts. The phones are built by a firm called Landis and Gyr and they look nice too.

This article deals with the prepaid chip-cards as they are being used in a number of countries world-wide. To make these cards cheap they had to make them dumb. Very, very, very dumb. In fact there is not much more on these cards than a little EPROM or EEPROM and a counter. There are two types of prepaid chipcards for telephones, and one type is actually a little bit more intelligent than the other. Here is what the cards do.

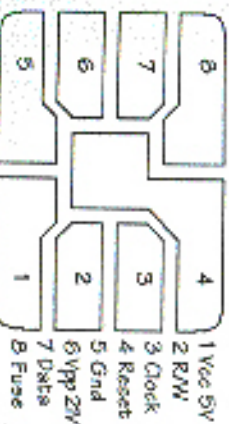
Cards of Type 1

This is the oldest type of card. It comes in two varieties. One is being used in France and Monaco, the other in Sweden.

Type 1 Cards, ISO position



Type 1 Cards, AFNOR position



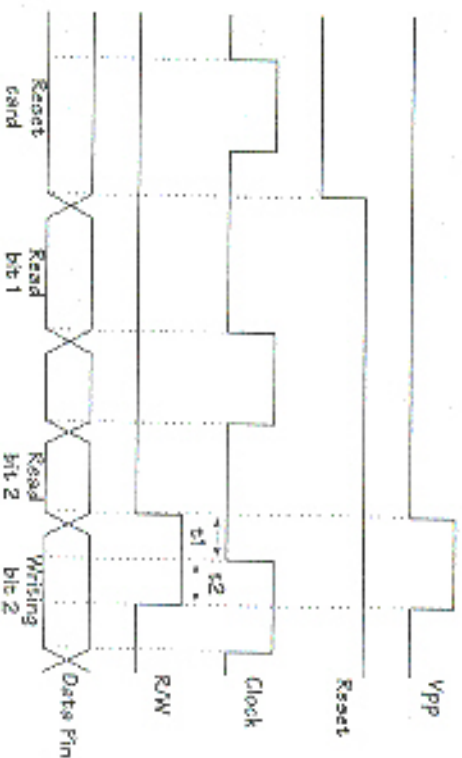
The chip could be in two different places on the card. The first position is called AFNOR, and it's the old position the French used to use. The new position is an ISO (International Standards Organization) norm, and therefore we'll call it the ISO-position. If you decide to build your own reader-writer you'll probably only need to worry about the ISO position; even the French have switched to the ISO-position, so AFNOR cards are becoming rare. To read the drawings: the cards are being held with the chip in the upper left corner, contacts facing up.

What They Do

The next drawing is a timing diagram,

Chip Position

Spain, Norway, Andorra, Ireland, Portugal, the Czech Republic, Gabon, and Finland. The phone talks to the cards using a synchronous protocol and they are built using NMOS technology. They contain a 256 bit EPROM of which 96 bits are write protected using a hardware fuse. The chip uses 85 mW when it's being read, needs 21 Volts to program and has a 500 ns access time.



which shows you what the communication with the card should look like. If you read it you'll see that if reset is pulled low and clock is pulsed then the card's internal counter resets. If reset is then brought high you can "clock out" the data bits to the output pin one by one. If you raise read-write and put the programming voltage on the Vpp pin and pulse the clock you program the bit that you jumped to using only the clock. This bit will go from 1 to 0.

A few things to keep in mind: all signals in this drawing except Vpp are TTL-level. That means a low is 0 volts, a high is 5 volts. The cards of this type that we tested with all run perfectly fine off the 5.3 volts coming out of a notebook's printer port. The Reset, Clock, and RW input pins can be directly connected to a PC's parallel port. Vpp is switched between 5 and 21 volts. The 11 and 12 time durations in the timing diagram must both be between 10 and 50 ms. When reading the card Vpp and Fuse must be at 5 volts. The next two drawings show the memory contents of this card's two varieties.

Security

The chip on the card does not let you

write bits back to 1, so raising the value of your card through normal interaction does not work. Because the whole chip is EPROM you could try to erase it. This is going to be tough, because the plastic that the chip is embedded in is totally opaque at ultraviolet wavelength. If you do succeed you'll have to re-write the first 96 bits containing country-code, card-type, etc. This is also not easy, because the card has a hardware fuse that is quite literally burned. Conclusion: filling up empty cards is not easy.

Cards of Type 2

Of the two outdated systems, this is the newest one. Cards are being used in Holland, Germany, and Greece. They don't need 21 volts anymore and they're just a little smarter than the type 1 cards. The chips are always in the ISO position.

What They Do

When looking at the timing diagrams you'll notice the internal counter going back to zero when a clock pulse happens within a reset pulse. As soon as reset goes low, the corresponding memory bit is out-

put through the output pin. Every rising flank on the clock pin increases the internal address counter, but the corresponding bit does not appear on the output pin until clock goes low again (part A of the drawing). The number of units left on the card is stored in 5 bytes that work as an abacus. The amount is stored octally, and the value of a byte is determined by the number of bits at the 1 position, regardless of their position in the byte. The bits in the counter can be written to zero. A whole byte can be written back to \$FF, but only if a bit in the higher-value byte is erased at the same time. At best the value of the card stays the same, it never goes up. The first byte of the counter contains

Memory Map Type 1 cards (France and Monaco)

Byte	bits	meaning
1	0-7	Issuer code
2	0-7	\$03: France / Monaco
3-11	16-67	9 bytes to be specified by manufacturer. Factory batch number over serial number
12	88-95	Total number
13-31	96-247	Telephone-no. Every time a unit is used a bit in this area is written to '1'. The first 10 units are written in the factory to test the card. Cards are 40, 50 or 100 units or \$25 for 40 units

Memory Map Type 1 cards (other countries)

Byte	bits	meaning
1	0-7	Issuer code
2	0-15	\$83: phone card of this type
3-4	16-31	\$503: total number of units on card + 2 (see below)
5-11	32-67	7 bytes to be specified by manufacturer. Factory batch number over serial number
12	88-95	Country code (see below)
13-31	96-247	Telephone-no. Every time a unit is used a bit in this area is written to '1'. The first 2 units are written in the factory to test the card. Cards are 10, 22, 25, 30, 50, 100 or 150 units. The value in bytes 3-4 is SCD coded. Example: bytes 3-4 are \$8010 for '0' unit card, \$932 for a 150 unit card.
32	248-255	\$40

only 4 usable bits, the first bit (64) is a card-enable that is zeroed out when the card initializes. The next three bits (65-67) are sometimes used for tests in the counter-area during production. The maximal value for the card thus becomes 5 x 4095 = 20480 units. In Holland a unit is a cent (guilder/100), in Germany it's a Pfening (Mark/100), and in Greece they are actual telephone cost-pulses.

If the phone booth wants to write a bit to zero it clocks there and then it does a reset pulse followed by a clock pulse. The reset pulse means a write-operation is in progress and the next clock pulse should

not be used to increment the internal counter, but to do the actual write instead (B in timing diagram).

The phone could also write a bit and write all the bits in the byte below that back to 1. This is done by just going through the write operation twice. The first time it does the write time, the second time signals the card to set the byte below the current one to \$FF (C in timing diagram). This operation is called "erase" in all the documentation we have. Both during write and erase the clock should be on for at least 10 milliseconds.

The next drawing shows the memory content for this card type. The issuer code is always \$80 in Holland. The byte with "Specific Data" is EEPROM that can only be written to by the manufacturer. The documentation is cryptic, but it's rumored to have to do with chip testing. The byte is \$FF in all cards we've seen so far. The 5 bytes that are issuer-determined could be anything. In Holland the first one gives you the manufacturer (SCVA Geoplus, \$2A Solatic). The second byte is the value when bought, \$22 is 10 guilders (1000 units), \$42 is 500 units (5 guilders), and \$62 is the 25 guilder card. There can be no more units on the card than this maximum.

Manufacturing

The data that we have on this type of chip tells a few things about the state in which the PTT's get the cards. The cards are locked for transportation using a "transport code" of three bytes. Only if you know those three bytes can you program the chip and turn it on to become a phonecard.

The memory map in the "transport state" is as follows: 0-23 are static, 24-71 cannot be erased, there is "enable memory" (?) in bits 72-79 and the transport code is in bits 80-103. These bits cannot be read however. It seems the code has to be clocked in

(1) though the output pin and the chip counters and sets accordingly.

Security

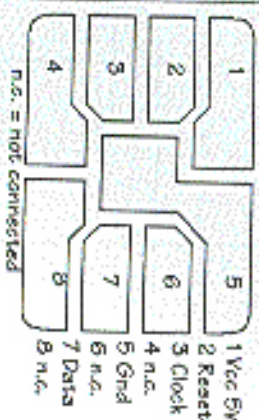
Although this card does allow you to set bits back to 1 again, the card is smart enough not to let you do that unless you reset a bit in a higher register, so the effect is neutral at best. We tried to fool the card, but all the obvious stuff doesn't work. Maybe something works using UV-light, but it's not very likely.

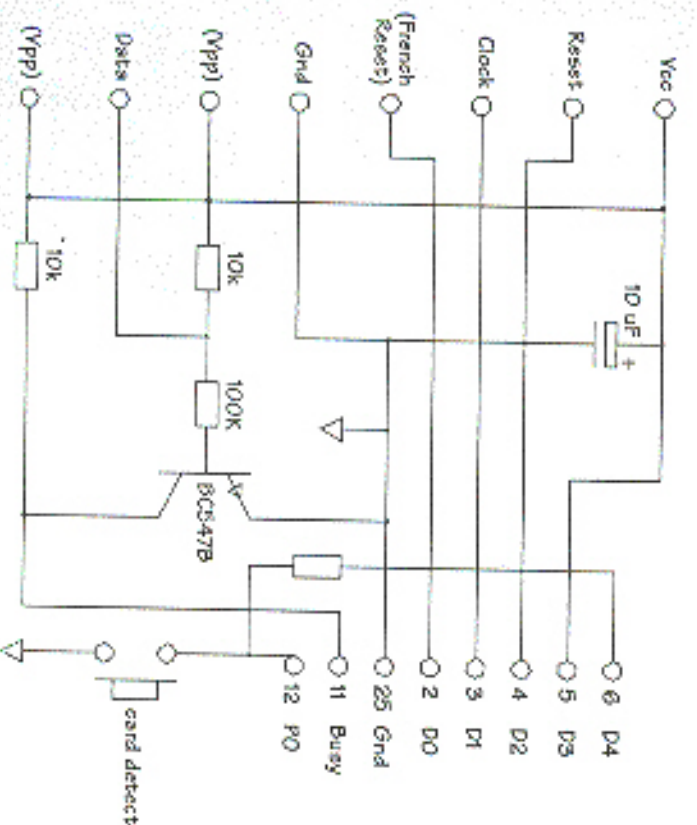
We have no idea how to enter the transport code after production. It is well possible that the card can be reprogrammed after entering the code. There may well be hacking potential here. By the way, not all the cards have a different serial number in the 5 telco bytes; each batch of 100 cards is electrically identical.

Building Your Own Reader/Writer

You can have your computer play phonecalls. Using the schematic below you can build a reader/writer that can read cards of type 1 and 2 and write to cards of type 2. If you wish to write to type 1 cards you can add in the 21 volt part yourself. There is very little hardware to build as you can see. The software to go with this is phone.exe. Just hook this up to your PC's parallel port and you're set. Note that cards of type 2 will not run off the 3.3 volts often found on

Type 1 Cards, 150 position





entire chipcard from a notebook computer. This potentially gives you an "always full" phonecard. The program must however do exactly the same thing as the real card. We made a fake chipcard by peeling the chip out of an empty card and soldering (careful, not too hot!) thin transformer wires to the contacts.

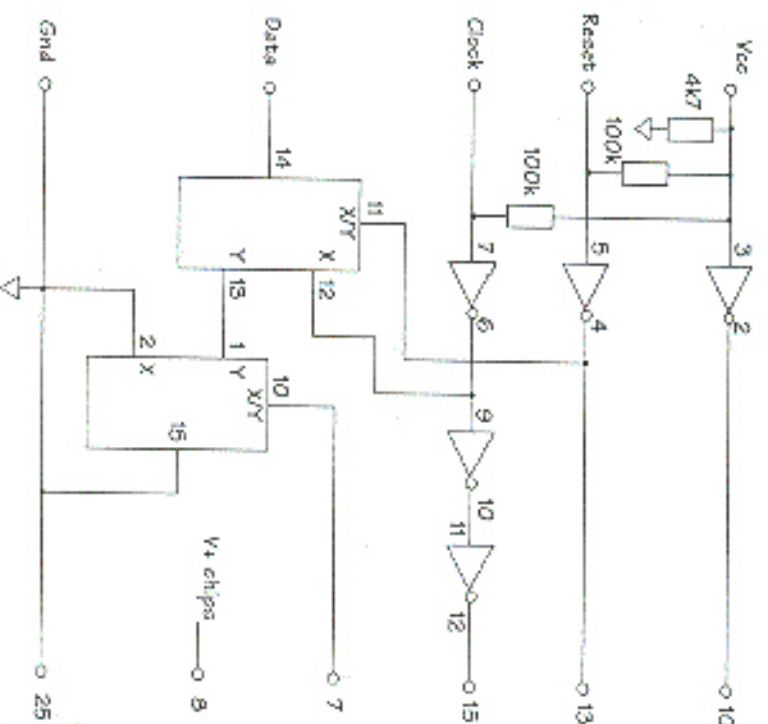
The program we made is called KPN-GOLDEXi, and it reads a dumpfile in the same format as made by PHONE.EXE. Of course the program also participates in the whole abacus countdown routine. But as soon as power drops (card removed from telephone), the card goes back to its original value. You can also use this combina-

tion of fake chipcard and software to test your own chipcard reader/writer. We have been playing with three PC's. One as phone, one as card, and one as snooper, to tap the conversation.

The V+ in the emulator schematic is attached to pin 1 of the 4049 and pin 16 of the 4053. Pins 14 and 8 of the 4049 and pins 3, 4, 5, 6, 7, 8, and 9 of the 4053 are attached to ground. In the vicinity of the chips you put a 100 nF capacitor between V+ and ground.

Security Logic?

Supposedly the cards have a special



"security mechanism" that keeps the phone from accepting an emulator as the real card. We only read about this mechanism after we had successfully emulated the card, but we did notice something funny. At the end of the first reading cycle the phone issues a very fast reset of only a few microseconds, and it expects the card to do the correct behaviour. We solved this by having the entire reset behaviour done by a bit of hardware in the emulator. Maybe we hacked the "security mechanism" this way. Ah well....

More Intelligent Cards

There are also chipcards out there that

have complete microprocessors with RAM and EEPROM on them. These cards are used in the new PAN-European GSM mobile telephone system for instance. In Germany these cellular telephony cards also work in payphones; the call shows up on your cellular phone bill. All the Dutch phones can do this too, and rumour has it that there will be a whole range of specialised chipcards. There may be cards that can only call one number (nice boss card). This type of card can be secured much better with the use of challenge-response tricks and cryptography. Maybe we'll write about all this in a future issue.

h.o.p.e. scares away military

----- Forwarded message -----

Date: Mon, 8 Aug 94 8:33:13 ND7

From: [REDACTED].army.mil>

To: [REDACTED].army.mil>

Cc: [REDACTED].army.mil>

Subject: Hackers

Good morning [REDACTED],

I'm writing to tell you that the First U.S. Hacker Congress is meeting in New York on August 13 and 14. Groups like the Chaos computer Club, Hack-tic, and Pirack will all be in New York doing what they do best (breaking into systems and yours is a prime candidate). The problem is even with the added security measures that have been taken on the network at NSAR, the hackers can still get into the system. When the sniffer program intercepted the passwords on the network the hackers built a dictionary from those passwords, this makes the systems on the network more vulnerable to attack (i.e. people tend to use the same type of password). The best advice I can give you on this matter is to take the NSAR network off the Internet (offline) for the weekends.

One of the Computer Scientists that should be executed.

[REDACTED]
[REDACTED]
[REDACTED]

*Perhaps it would be a good idea to take
White Sands Missile Range off the
Internet altogether.*

CELLULAR INTERCEPTION

by Thomas Iorn
HRC/Cybertek

In order to understand the techniques detailed in this article, a basic knowledge of cellular telephony is required. Instead of rehashing what has already been written, those in need of the required education should refer to a good 8-file on cellular telephony. The ones written by Brian Oshinson/RDT or Booklog are recommended by the author as well as Damien Iorn's articles from *News and K&G* magazine, and the numerous articles that have appeared in *2600*. They should be considered required reading at this point.

Introduction

The Electronic Communications Privacy Act of 1986 (ECPA) prohibits the interception of cellular telephony communications except for network testing, equipment troubleshooting, interference tracking, or war-rant-sponsored surveillance. It also mandates that the Federal Communications Commission deny Part 15 certification (which is required to sell radio equipment in this country) to "scanning receivers" which are "easily modifiable" to receive cellular telephony communications and 800 MHz band frequency converters. This mandate does not apply to "test equipment" as technicians working in the cellular industry obviously need the equipment to troubleshoot problems. Nor does it apply to the phones themselves, for reasons which should be obvious. Kits are also exempt from this mandate, as Part 15 compliance is considered the responsibility of the builder.

So far, the response of the courts has been mixed in regard to enforcement of the ECPA. In 1986, the U.S. Department of Justice stated that they would not enforce

the law, as doing so would be impossible. This was back in 1986 with an administration that does not exist anymore. The current administration might be a little less enlightened in regard to freedom of the airwaves. (They certainly are in regard to some other freedoms.) Some judges have held that since cellular telephony occurs over the airwaves, there is no "reasonable expectation of privacy". Others have maintained an opposite viewpoint. None of the judges with the former viewpoint have gone so far as to declare the ECPA null and void.

From a practical standpoint, despite whatever laws may be on the books, if it goes out over the airwaves one might as well shout it from a rooftop. Successful interception of unencrypted cellular telephone or any other form of radio communications is undetectable and requires only a basic level of technical expertise.

A Realistic Appraisal of Cellular Phone Security

It should go without saying that any unencrypted RF transmission is naturally unsecured. ECPA notwithstanding. With that in mind even though your cellular phone conversation is being sent out for anyone to intercept and listen to, there are a few other factors.

The design of the cellular phone system doesn't give it half the range of the old IMTS system. The old IMTS system had a maximum range of 50-75 miles whereas a cell site might have an absolute maximum 20 mile range in a rural area where the cell sites aren't that close together. In an urban area, a cell site could have a range of less than one mile. The decreased range means less potential listeners.

The cell site is capable of adjusting its

power output and the power output of a phone in relation to its proximity to the cell site. This can be as low as 30 milliwatts. What this means is that if one is close to a cell site, their signal's range will be decreased.

Scanners capable of 800 MHz reception are still considered "high-end" pieces of equipment and therefore are generally purchased by serious monitoring enthusiasts. Among said enthusiasts, cellular is not considered a popular listening item, as they feel that 90 percent of the communications are "boring", and the continuous nature of cellular transmissions lock up the scanner and make it worthless for listening to anything else.

With 832 channels and many different conversations to choose from, a quick, innocuous searching call will probably go unnoticed among the drug dealers, stock brokers, and telephone systems that inhabit the cellular airwaves.

All things considered, unless the phone's MIN is flagged for some reason or the cell site being used is flagged, the chances that a given cellular will be monitored are slim. If the user keeps their calls short and avoids having "interesting" conversations, potential listeners will either miss the conversation altogether or monitor it briefly and go on to find a "less boring" conversation. If the phone's MIN is flagged, or the cell site being used is flagged, then expect the conversation to be monitored.

Usage Analysis

Cellular phones are used by anyone who feels they need instant phone communications despite their location, and can afford to have it. While this includes a lot of upper class housewives, yuppies, and corporate executive wannabes, there are some more interesting users.

Political organizations make use of cellular phone communications. The Democrats made extensive use of cellular phones dur-

ing their last national convention. On the other hand, the Republicans were smart and banned the use of cellular phones in their national convention.

Police agencies are another cellular user, using them on the assumption that communications are a little more private than over their radio system. The NYPD uses them for non-emergency communications in their Precinct-Activated Response Program, and for their highway callboxes.

The various departments of transportation and public works departments also use cellular. Their highway radio advisory systems operating on 530 and 1610 KHz are often equipped with cellular phones for remote programming.

Fire Market vendors are making Vahlgone systems with cellular phones in order to be able to validate credit cards and check purchases while working a show. The Vahlgone systems are basically 3000-1200 bandwidth.

Alarm system companies are making alarm systems with cellular phones for use as a secondary (or even primary) to a remote alert means of communication between the alarm system at the customer's site and the central station.

Recently, the Metro-North commuter rail service in the New York City metropolitan area started offering public phone service on their trains. These phones use the cellular phone network.

As one can see, the use of cellular phones has come a long way from some yuppie calling his wife to say he'll be staying at the office late, and then calling his mistress immediately afterwards to tell her what hotel to meet him at. Those who like to listen to real-life soap operas however will be relieved to know that such conversations still occur over the free and open airwaves despite all the other activity.

Equipment Availability

In addition to outrageously expensive pieces of surveillance equipment sold to

law enforcement agencies (the Harris Corporation's "Triggerfish" being a prime example), there exist other types of equipment which can be used for interception of cellular telephony. Even if such a specialized function as tracking a specific MIN/ESN pair is required, the technical specifications of the cellular phone network are publicly available so any competent technician can design a piece of equipment to do the required job. An intercept station can be put together for about one-tenth the cost asked for by "law enforcement suppliers" and "spy shops".

Despite the FCCPA, receivers capable of receiving cellular still abound. Readily modifiable scanning receivers made before the Part 15 revision are grandfathered and the existing stock may still be sold. Since these units are "high-end" products and priced accordingly, they are still on the shelf waiting to be sold.

The specific wording of the new FCC Part 15 Regulations denies certification to "readily modifiable scanning receivers". Some of the newscasters put on the market since the Part 15 revision have been modified via a hacktously devised and computerized procedure. Apparently, without involving the desoldering and resoldering of multiple surface-mount devices isn't considered "readily modifiable". One manufacturer has taken a different approach on their new models. The cellular frequencies are locked out via the programming in the scanner's ROM, so no modification is available short of burning a new ROM for the scanner. There is however, a code sequence which can be entered into the keypad that loads test frequencies into the scanner's memory channels for diagnostic purposes. Some of these test frequencies are within the cellular phone band. From there one can tune above or below the test frequencies and receive the entire cellular phone band.

Most scanners that have 800 MHz capability will receive the cellular phone band via the image method. Due to the design of

the receiver, a scanner will receive a signal at twice the intermediate frequency (IF) above the actual frequency. Most scanners have an IF of 10.7 MHz, so one is able to listen to cellular by listening 21.4 MHz above the cellular frequencies. If the signal is adequately strong, it will also be able to be received 10.7 MHz (of whatever the scanner's IF is) below the actual frequency.

Obviously, cellular phones are exempt from this regulation. Cellular phones can usually be put into a diagnostic mode that turns them into a standard receiver/transmitter in order to be more easily tested during the troubleshooting/troubleshooting process. The Oki 900 and Oki 1150 (also known as the AT&T 3730 and AT&T 4740 respectively), have software available for them from Network Wizards that will enable it to track a specific MIN.

MIN tracking can also be done with the OCS DDE (Digital Data Interpreter). Current versions of the DDI are unable to retrieve reverse control channel ESN data in an attempt to prevent cellular phone fraud. They will still, however, read the forward control channel data. When used with an older Icom R-7700/7100 receiver, the DDI will automatically tune the receiver to follow the conversation.

Scanner frequency converter kits that enable non-800 MHz capable scanners to receive the 800 MHz band (including cellular) are still being sold. One can also make an 800 MHz frequency converter out of an old UHF TV tuner that covers TV channels 70-83 - which are now the 800 MHz band.

The Opvolectronics R10 near field receiver is a device which looks for nearby radio signals between 25 MHz and 2 GHz and automatically tunes them in. It will also display the received signal strength and frequency deviation. It is classified by the FCC as a piece of test equipment. If one were to get close enough to a cell site or an in-use cellular phone, the R10 would lock in to the signals from the transmitter in question. If one is monitoring a mobile unit which is handed off to another cell site, the

R10 is able to quickly reacquire the signal, as it is capable of searching through its entire 25 MHz to 2 GHz coverage in two seconds. By adding the optional cellular bandpass filter and/or attaching an antenna tuned to the cellular frequency range, the R10's effective range can be increased while also rejecting unwanted signals from outside the cellular telephone band.

Frequency counters are also a useful piece of equipment. After having experimented with the Radio Shack unit, I have discovered that using the supplied telescoping whip antenna, it will lock on a 3 watt phone running with a 5/8 wave antenna from a range of 50 feet. I'm sure the range could be increased by using a bandpass filter, amplifier, and/or cellular antenna. The Rolis Royce of frequency counters is the Opoelectronics Scout which was intended for SIGINT operations. Among other interesting features, it is equipped with an OS456 interface and will automatically "reaction-tune" an OS456-equipped receiver to whatever frequency the Scout picks up, and can send data on frequency acquisitions to a PC.

A laptop or palmtop PC will also be needed if one desires to use the UDI, or Network Wizards Oki Kit. One should also have a copy of Video Validator's Cellular Manager software for reference purposes (converting frequencies to channels, finding what voice channels correspond to what control channel, and finding information about adjoining cell sites).

Interception Techniques

The most common intercept technique is to program the upper and lower limits of the cellular band into a scanner's search memories and use the search function to go through all 832 channels. With a scanner that searches at 25 channels per second, a complete search would technically take 33.28 seconds, not counting time spent initially listening to communications to determine if they contain relative content. This

technique is adequate for highly-populated urban regions where there are a large number of frequency groups used for a given area. In a lesser-urban, suburban, or rural area this technique wastes too much time, as only a small fraction of the channels are used. It is also difficult with this technique to reacquire a target when it is handed off to another cell site.

A better approach is to program the frequencies being used in the area of operations into a scanner. Each control channel only handles 20 voice channels. So, if one has 10 control channels in their area of operations (equal to 10 cell sites in most areas), that's only 200 channels that have to be monitored. This technique will cut down on the number of frequencies that have to be checked, and allow for more efficient coverage.

Those techniques are generally used for non-specific monitoring. Once an "interest" conversation is noted, the target can then be identified and techniques designed to be placed at a specific target can be employed. Typically, the control channel is determined by noting the voice channel being used by the target. Once the control channel is identified, the data stream can be monitored which enables easier tracking of the target during handoffs and easier acquisition of the target on the network.

Target specific monitoring falls into two categories. The first is a target with a known MIN. The second is a target which has been visually acquired and noted to be using a cellular phone.

Tracking a known specific MIN is generally a matter of having the right equipment and being in the same general area as the target. If the target travels over a wide area, one will have increased difficulty with monitoring. If such was the case, then the surveillance technician would have to maintain multiple listening posts in the various areas the target is known to frequent, or in the case of court-approved actively monitor the target at the MTSO. The tool of choice would be an Oki phone

with the appropriate software, or the DDI unit hooked up to an older Icom R-7000/7100.

If one is on a budget and knows the target's voice, one can also manually scan through adjoining cell site frequencies until the conversation is reacquired. This will, however, result in losing part of the conversation.

For a target that one has visual acquisition on, one can determine the reverse channel frequency being used by means of a frequency counter. Once that is accomplished, the rest is easy. The forward channel operates 45 MHz above the reverse channel. As the target moves from cell site to cell site, the frequency counter would indicate changes in operating frequency. The ultimate would be an Opoelectronics Scout sending frequency information to a PC which would then automatically tune two separate receivers to the forward and reverse voice channels.

Under normal circumstances, the forward voice channel will also repeat the reverse voice channel audio (this is called talk-around or side-tone). If, however, the target is using a hands-free unit, there will be no talk-around so as to avoid feedback. The result is that one will only hear half the conversation: the headline, talking on the mobile on the forward voice channel. This can be a problem if one's receiver has no reverse voice channel monitoring capability, or if one is too far away from the target.

Conclusion

For the cost of a good VCR or TV, one can listen in on cellular phone conversations and be able to track the phone's user as he goes about his/her business. Yes, it is illegal. Then again, so are certain types of sexual activity, but I don't see that stopping anyone. From a practical standpoint the identification of perpetrators violating the cellular provisions of the ECPA is virtually impossible. We all know that a law isn't going to

stop people from listening to radio communications. Various totalitarian states have tried throughout modern history with no success. Nevertheless, the retailers of cellular telephone equipment continue to placate potential customers with the lie of "No one can listen in. It's illegal." As a result, users of cellular phones are misled into thinking their conversations are as secure as they would be over their home phone. They then say things which open them up to victimization by a very small minority of individuals who monitor cellular communications in order to find potential marks. I don't see this ending anytime soon.

Some might argue that by providing this information I've eluded in certain miscreants who might go out and do just that. This might be true, but I've also eluded in people who use cellular phones to the fact that what they say over the air isn't private at all. If one wants to take the attitude that talking about something encourages it, then perhaps we should pass a law banning the ability from talking about murders, drunk driving, and a whole other host of unpleasant things that we'd like to discourage everybody from doing. I didn't think so.

Thanks go to Bernice S. for his assistance with this article.

References and Sources

1. "Cellular Telephony" (g-file), by Brian Obilovsk/Restricted Data Transmissions (RDT)
 2. "Cellular Secrets" (g-file), by Beotleg. The above g-files should be available on any decent HIP system.
 3. Introducing Cellular Communications. The New Mobile Telephone System, by Stan Premise, TAB Books
 4. Network Wizards, POB 343, Menlo Park, CA 94026
 5. Sells Oki Experimenters Kit
 5. CCS, POB 11191, Milwaukee, WI 53211
- Sells DDI (Digital Data Interpreter).

This is a valuable lesson a lot of people have learned and one that even more will still have to experience. Many of us read about your ATM "hack" in the papers - while the idea was quite clever, setting it up and making people's money was pure theft. Not knowing to this kind of sophistication is one of the hardest challenges hackers face.

Dear 2600:

I recently read about your magazine in the December issue of *Dynasty*. I now have the fall issue of 2600, with which I am impressed. I would like to extend a big congrats to Pauler Opok on his release from the feds. I too am in federal custody at this time, have been since 1991, and have exactly one year to go. This too will pass. I would really like to see more Internet information in 2600, although I can't really judge it by a single issue. I wish to have written correspondence with someone out there who is willing to give me an Internet e-mail account. There is information on the net I would like to receive, but I have no one to refer to it for me. All I would require of this individual is to send me petnames and type in messages to friends I can't communicate with. If anyone out there in the real world would like to assist me in this way, respond in a future issue and I will write to you directly.

Dear 2600:

Today, for the first time in five years I had the opportunity to read 2600. I very much enjoyed it - a true test of the First Amendment! Unfortunately I am confined. Because of my past employment with Bell, I find myself being harassed by the U.S. Bureau of Prisons for every breath of their FTS system and put into the hole (solitary) regularly!

Even when a staff member lost his Token Ring access program for "Sector" (this program writes an XT to the BOP maintenance), they again put me into the hole and went boywive - of course I read! I won.

Bits of Info

Dear 2600:

The 303 ringback is 99X-YYYYY where X is any number and YYYYY are the last four digits.

Zeak (Major)
Colorado

Dear 2600:

There's a simple way to avoid telemarketers using predictive dialers (Letters, Summer 94, page 42). The volume sensitivity is usually set so that it won't recognize that you answered unless you speak fairly loudly. I've gotten into the habit of answering the phone with a quiet "hello". Humans can hear it, but not the salesman.

Skimmer
Cambridge, MA

Digital Correction

Dear 2600:

I just finished reading a friend's 2600 (Winter 1993-94) and I noticed an error. Page 38 describes a Digital lock, cited by the "Lookoo" occupany. They indeed are difficult to find in the U.S., however they are quite common throughout Southeast Asia. The error that was published is that the combination "is always five alphanumeric characters long". There are extra "key" numbers that could render the combination four to six alphanumeric characters long. So you could continue to pilot your way through all the combinations or you could buy a cheap chemical that is visible under ultraviolet light, spread it on the keys, wait for it to be opened, and check it out.

Spook

Intercept Tones

Dear 2600:

A use for those "overdial intercept" tones mentioned in the Summer 94 issue (the tones that precede "The number you have dialed is no longer in service"): I read in a very old Bell Technical Journal in our company library that these tones allow Bell switches to automatically track statistics of what percent of calls do not go through. However, I have seen the phone installers in action and they routinely take a phone out hook for extended lengths of time when they're reprogramming the local switch. This causes the "tones allowed for dialing" recording to trigger, followed after a minute by the local trapping tones (0000 vs. normal 2000). After several cycles of this, they get tired of hearing it so they redial a non-existent number just to get rid of the trapping. If you think of how many repetitions do this every day, you get to wondering what statistics they really end up keeping (like productivity stats of their repair crews).

Scott

Baena Park, CA

What's really amazing is the fact that the vast majority of intercepted numbers (out of service, disconnected, or changed) never hang up! For toll-free direct numbers, these can't be true!

Monitoring Mail

Dear 2600:

Parsons's concerns regarding mail monitoring (Autumn 1994) are understandable, but overstated. The surveillance he envisions would not work with most post box services or apartment buildings. For example, my city has several post office mail centers which offer post boxes. The box codes I decoded for them indicate that the delivery point is only their street address, and does not code for the individual "sub-address" inside. Thus the same postal code applies to hundreds of individuals. It is barely feasible to code the delivery points for the required number of sub-addresses under the current system without reassigning the whole area's zip+4 codes. There are, after all, usually more than 100 post boxes in these places, with only two digits to represent them all, including the neighbors within the 14 area.

The word I got from my helpful post office was that each block of house numbers has two of its own +4 codes, one for the even and one for the odd side of the street. Each time the numbers progress from one hundred to the next, the code changes. If a block of 600's were separated by an interesting street, the two subsets would have unique +4 codes.

A list of all the 14 codes can be obtained from Serraponte Corp. at (408) 688-9200, in a database format compatible with Apple Hypercard. The product is designed to clean up the addresses in your database and standardize them for a discount bulk mailing. The price in 1993 was \$125.

Drew
62901

Red Box Problem

Dear 2600:

I have been an avid follower of your magazine and have always turned to it for advice. Now I have a couple of questions to ask. Recently I built a red box. It worked great for a while. Then, for some unknown reason, it stopped working! I didn't change the box or the tones. But now, whenever I try and use the box on a phone, an operator comes on the line. I'll be in the middle

of playing the tones and all of a sudden I hear: "This is AT&T. How may I help you?" What happened? I live in the 206 area code. I have one other question - what are the chances of getting caught while using extenders? I've been using a local one for a while now and nothing has changed. What are the chances of me getting caught?

Residence

Hardware and software upgrades are making detection of red box tones easier and more reliable. If you got the same results regardless of location, your box clearly isn't good enough to fool the system. As for getting caught, this really depends on how blatant you are - phone companies have increasingly put in time effort to track down red boxes.

ATM Fun

Dear 2600:

While at my local Citibank I was playing around with one of the ATMs (with a touch screen pad thing). Pressing the screen on the bottom where the words are underlined a few times got me into the diagnostic mode. When you try to use the diagnostic mode it makes some weird sounds and goes back to normal.

Kinkybiter
Flushing, NY

If you have in fact stumbled upon a diagnostic mode, there must be a proper way to use it. Keep experimenting and you'll find it.

True Hackers

Dear 2600:

Although I have known about your publication for years (your mag has been referenced in hundreds of local files on hacking and phreaking), I have only recently acquired it through our new Barnes and Noble bookstore. I was almost shocked to see it on the same shelf as the computer mag! I didn't think it was even still being published, but am very glad that it is. The Winter 1994-95 issue is only my second copy, but I must say that 2600 is everything everyone said it is.

In reference to several letters in the above mentioned issue, I was happy to hear your opinions on destructive hacking and phreaking. JL of Highland, CA was nothing but destructive by erasing that hard drive and uploading a virus. JL is the type of "hacker" that gives us all a bad reputation and pisses off the media. A true hacker would never think of doing such a stupid thing as destroying data or inserting viruses. A true hack-

er backs to see if he or she has the necessary skills to do it. Looks at things, then gets out! JL should not be proud of this accomplishment at all, but be sorry and promise never to do it again or completely give up backing. Car in the East from Warner Robbins, GA was also wrong to even think of eating winds in that terminal car. How would the Car like it if the phone lines to their residence were cut or tampered with? Or, would the Car like a \$500 phone bill when all calls were undisturbed from his phone number? I doubt it.

Edison Carter

Mystery Computer

Dear 2600:

Here in California, Pacific Bell uses a special prefix for their company phone numbers - 811 - which I think is dialable from all area codes in California since some of the numbers (such as northern California and some near San Diego) when I dial them from Los Angeles. These numbers are always toll free, even from payphones and more COCOPs, and are not dialable from other area codes outside California. Many of the numbers are assigned to Customer Service and printed on people's phone bills to call in for billing questions, etc. However, there are many other numbers for special offices, and some Pacific Bell employees even have their own voice mail numbers with dial out capabilities! While exploring these 811 numbers, I came across a computer. The computer voice greeting says, "Port 3, Module 1. Notice: This is a private computer system. Any unauthorized access will be investigated and prosecuted to the full extent of the law. Logout." My guess is that "logout" is an industry variation of "login". Also, the port and module number probably vary depending on where you're calling from. It is not a dial-up. It is accessed and used by touch tone entries. After entering eight to ten digits and hitting #, the system responds with "password". After entering another eight to ten digits and hitting #, the system responds with "password invalid". Any ideas what this is? DEPRAC computer for installers? The number is 811-1200.

William Tel

The "logout" you hear is no doubt a strange computerized pronunciation of the word "login". As for the purpose of the system, we can only speculate that it's something phone requirements would use while on the road since virtually every other phone employee would have access to a "voicemail"

terminal. Keep a close eye on the next requirement who works on your phone.

Source of Income

Dear 2600:

Recently I was at a payphone and I needed to make a call. I deposited a coin and tried to make my call but as soon as I had dialed the last number the line just went dead. This pissed me off because I didn't get my quarter back. So I called the operator and told her what happened. She then happily said she would send me a check in the mail. This got me thinking - how could she possibly know how much money I put in the phone? So about 15 minutes later I called a number in Washington, without inserting money. I was calling from California. The message came on and said that I needed to insert \$2.70. Then I hung up and called the operator and told him the same story that I told the other operator. About four weeks passed and, just when I was beginning to think that the checks would never get here, I found two checks in the mail, one for 25 cents and the other for \$2.70. I've been doing this for about six months off and on and so far I haven't seen any white vans parked outside my house.

CMS

Sandra Ross, CA

You never see the white vans until it's too late.

Strange Numbers

Dear 2600:

I just picked up the Autumn 1994 issue of 2600 and loved every page. I read the news article about the 800 number for the House of Windsor eating and how it would tell you the address of the person you sent it to even if their phone number was unlisted. Since I have an unlisted number, I decided to give it a call to see if I could send myself a catalog. Wouldn't you know it, the article was right about there being gaps in the database - like the whole state of Idaho!

Last night I was scanning six digit numbers trying to find an ANAC number for my area when the number 115792 came up. After the four number was dialed, it started to ring. It turns out that what you dial 1157 you get a recording that says "The last number called to your phone has been traced and a \$1.00 service charge has been added to your bill. If this is an emergency, hang up and call 911 or call 1-800-

582-0655 to have the charge removed." Is this some form of caller ID? And if a caller dials *67 before they call, will it disable the feature?

Jason

Beine, ID

Be've told the House of Windsor number now connects you with a human, so looking for gaps will be a bit easier. What you're connecting to by dialing 1157 is the same as if you had dialed *57. This phone company "feature" really doesn't accomplish anything and it's a great way for them to make money from harassing calls. By law they are required to trace these calls without charge through their Anonymous Call Return. Anyone with access to features like Call Return (*69) or Request Call (*66) can use *57. *69 will not keep it from working.

New Technology

Dear 2600:

I'm writing you from a cafe in Palo Alto, CA. I am using a small battery powered communicator that is able to send messages over the Avidis (digital cellular) network.

This device, which runs the Magic Cap operating system and will cost less than a laptop, can send images and sound to anyone running the Magic Cap software. I can send/receive ASCII-only messages with folks on the Internet, CompuServe, AOL, Prodigy, and just about anywhere else with internet-network email.

There are many open security questions in digital cellular communications that need to be solved. I encourage 2600 readers to get a sender, cell phone, or digital modem and experiment!

Bretlicher

Conscientious Trashers

Dear 2600:

Here is a copy of a letter we sent to NYNEX. "To Whom It May Concern: at NYNEX:

"We were recently going through certain official office and switch dumpsters and were shocked to discover the amount of recyclable and reusable materials that were being discarded as ordinary landfill fodder.

"For instance, hundreds of brown manila envelopes mixed in with the coffee grounds and Dukin' Dennis wrappers. These envelopes can easily be reused for new files, and the discarded contents contained in them should be recycled instead of thrown in ordinary trash. Approximately twenty feet away from this par-

ticular switch's dumpster is a huge recycling bin with containers for paper, plastic, metal, aluminum, and glass, which is consistently empty.

"Corporations and individuals send millions of tons of recyclable materials to the landfills every year! The corporations such as yourselves are the largest contributors to this eco-waste, and must do their part to help stop this growing trend.

"We realize we can't easily boycott you for irresponsible environmental crimes, but we think you can see the advantages of cooperating anyway, because as we all know, the media is indeed a powerful tool. It's not like we're asking you to lower rates or anything (although that would be nice too), just to be responsible stewards.

"Thank you for your careful thought and consideration.

"Hackers for a Cleaner Planet"

Satellite Theory

Dear 2600:

About Altharr from Pt. Pleasant Beach, NJ in Autumn 1994 Letters - the little satellite dishes also his local food stores are possibly probably the inventory. If they're chain stores or subsidiaries of larger companies, they're probably using the dishes to transmit sales to the central office/headquarters. A list of purchases goes from the register to the dishes to the main company who then know what to order. Immediate gratification for Woz.

Anyone with your credit or debit card number can probably get in and get an exact list of what you're buying, not just where you're buying. Not just food stores do this, most high volume chains have automated inventory control through wires or satellite dishes. If you want to do this, I can't really help, but I'd recommend getting into the computers at a particular location, and intercepting data from there.

Daughter of a Satellite Engineer

A Fun Project

Dear 2600:

I got a friend to buy me a copy of the Autumn 1994 2600 and I am truly impressed. I had heard about your magazine a long time ago but this is my first issue and it's great. My one gripe, however, was the article "Benevolent Wizards". In my opinion, most of the information set forth in this article demonstrated basic DOS and Windows knowledge, nothing difficult enough to be included in an article in a magazine of this caliber.... However, I do have a suggestion for any-

one who might try these tips. If you do bring a disk with you, keep a copy of arth.com on it. A lot of scores will make their window files +rs and then delete arth, making it impossible to change them back (most will also delete win-file.exe). I always have fun changing the color scheme to something like hot dog stand, making the win.ini +rs, then getting rid of arth and win-file!

Quasium

Mystery Number

Dear 2600:

In Volume 11, Number 3 Zappy from Atlanta asked about dialing any number in area code 404 with a 666 prefix and getting a strange series of DTMF tones returned. After a bit of piecing around here is what I found. A 15 digit series is repeated over and over. It consists of the following: #4400-----*5. Replace the seven dashes with the number you called from. I tried this from three different lines with the same results. It always starts with #4400 then the seven digits of your number followed by *5. Ever heard of this?

Tony Sharp

Whenever this was, we can no longer reach it from our area.

TV Garbage

Dear 2600:

A couple of weeks ago, I was flipping through the channels of my TV set and saw a commercial for a show about "hackers". It looked interesting to me, so I decided to check it out. After about an hour of boring World War II footage, the show finally came on. I was so disappointed! They showed hackers as evil people trying to take down all the computer systems in the world. It even had so-called "real" hackers on the show who had destroyed people's systems. They told their stories about how they traced all their valuable information and other insane stuff like that. I hate these so called "real" hackers who stereotype all hackers in the world as evil criminals. I have never erased any data or worked any computer network in all my years of hacking. When I do "get in" or find a back door or hole, I report my findings to the system operator so he can fix it.

The show kept going on and on about how evil hackers are. I was about to hit my TV when the 2600 editor came and set it right. "Most hackers know where the line between good and

bad is... and most hackers don't cross it." I would have liked to have heard more, but they cut him off to go on to all the evil stuff. I would just like to say thanks! We've got to get rid of the stereo-types!

You also saved my TV set.

Puppet Master

Hacking Airphones

Dear 2600:

A couple of months ago, I flew on Delta Airlines. I hadn't been on a plane in three or four years so I was surprised to see that they have public Airphones that are easily accessible now, and they had one for every three seats. Well, I immediately looked up the charges in the brochure, and of course they were sky high (no pun intended). I think it was about \$2 a minute for domestic calls... worse than payphones if you can believe that.

Anyway, I noticed that directory assistance was free! So I wanted to call it because I thought it would be exciting to make a phone call in flight. (It doesn't take much to amuse me!) The thing was - the phone required a credit card for billing. Being careless, I asked my friend next to me if I could use his credit card to make the call and told him he wouldn't be charged. Well, he was wary and skeptical of my goal so he refused to lend it. So, I rummaged through my purse looking for any card with a magnetic strip. I found my bank card. Picking up the phone, I swiped my bank card through the reader to see what would happen. Next thing I heard was a bunch of DTMF tones, then the automated operator voice saying, "This is an invalid credit card." I think it reads all the numbers of a magnetic strip and plays them back in DTMF tones! Now, I'd want to have recorded them and had a cheat enough recording... maybe I would have been able to decode them and find out what's on my bank card.

The Airphones have much potential and have much to be explored.

Empress
Georgia

Mac Attack

Dear 2600:

I've recently seen quite a bit of material on the Mac program AirBase, and some excellent roundabout methods to get by it. When I was using an AirBase "protected" system at school last year, we had a very simple method to get

around it when we wanted to get to the Finder. Simply go to the "Find File" option, and look for "AirBase Preference". Open it up and look at it with the File Finder viewer. The Finder password is stored, unencrypted, in the preferences file, in a predictable place. I don't remember where exactly, but the pronounceable passwords that most people choose will stand out like a sore thumb among the metacharacter crap. Remember this password, and use the "Go to Finder" option of AirBase. Whoopee! You're free, no mess, no traces of your intrusion, and you can remember the password for future access. It's a method barely even worthy of being called a "hack".

Rev. Mr. DNA

Computer Numbers

Dear 2600:

In your Winter 1994-95 issue of 2600 on page 27, Paul of New Jersey mentioned an XXX-9901 number that was dialed on the November 23 show of *Off The Hook*. I have found that the following numbers in the 201 area code yield some interesting results: 337-9902 - "ENTER PASSWORD", 848-9920 yields no output, 848-9901 - "ENTER PASSWORD WRONG", 694-9901 - "ENTER PASSWORD WRONG". These all connected at 1200 baud. What are they? Switches? Also, how would I find out what type of switch I'm on?

The Phantasm

We're not aware of a uniform switch announcement for New Jersey, your best bet, believe it or not, is to ask your business office - especially, *as for the computer, it's quite possible that it some kind of passworded modem that leads to something else. A switch would most likely ask for a user name as well as a password.*

Fun With Cordless Phones

Dear 2600:

A few months ago I read an article in your magazine about monitoring cordless phones in the 46 and 49 MHz area. I am new to phone and computer hacking, but I have been frequency hunting for years and I think your readers will enjoy the information I have to offer. The following information will enable the hacker not only to listen in on, but also transmit on cordless phone frequencies. You will need to purchase an amateur radio. I have found that the best radio for the job is the Kenwood TM-742 or its predecessor, the TM-741. These are amateur dual band

radios that are designed to be used on the 144 MHz and 440 MHz bands. These radios are modular so the band modules can be removed but they can also hold a third band module. The band module you will need will be the 6 meter (50 to 54 MHz) band module. The TM-741 is an older version of the 742 and can be bought cheaper than a new 742 (around \$300.00). A new 6 meter module goes for about \$100.00, about \$50.00 used. You will need to have the radio modified to transmit and receive out of the amateur band. The mods are very simple and can be done by almost anyone with a little soldering experience and a 15 watt soldering iron. The mods are readily available from any amateur dealer and in most cases the dealer will modify the radio for you if you buy it from him or her. But the mod consists only of removing two surface mount resistors on the 741 and moving two surface mount resistors on the 742, real easy stuff. After the modification has been done and the 6 meter module installed in the radio, all you have to do is enter the cordless frequency in memory and you can transmit away. I would rather not be specific about the uses of this, but I'm sure we all see the possibilities. Also, as a note, most police frequencies are in the 460.00 MHz area around the country. If you have the 440 MHz module, the mod lets you transmit there as well. The possibilities are endless. Good luck and I hope this helps.

Radio Man, Tom

CALL
the 2600
voice bbs
(516) 473-2626
YOU NEVER KNOW WHAT
YOU LL HEAR NEXT

HACKING IN BRAZIL

by Denevial

Before talking about hacking here, it's good to describe the conditions of living. Right now, the country is in crisis. High inflation, possibly as high as 500% per year, and high unemployment, especially in the southern part of the country, is where most of the industry is concentrated. In the west, one can find the Amazon jungle. There are many Brazilians, one could say.

Hackers and computer enthusiasts have several different places for "meeting." When "War Games" came up, several places for meet hackers and make contacts were the computer shops, game centers, and "video-texto" terminals. The computer shops were a meeting place because many of these hackers had no computers of their own and the shop owners would let them play with theirs as part of an advertising tool to encourage people to buy one for their kids. Today that's no longer needed, since prices have dropped down and hackers meet at schools or sometimes just join a BBS (most people have a modem and up, thinking about setting up a BBS). By the way, most schools are advertising computer training as part of their curriculum, to charge more, and like everywhere, I guess, people no longer learn by watching, but

computer writing, and many Brazilian newspapers dedicate a section on computer knowledge once a week, with advertising, hints, general info, and even lists of BBS's.

A few years ago, the "video-texto" terminals were also big meeting places. That was part of an effort to make popular the use of a computer linked by modem to get services like max-games, info on weather, frank account info, and so on. Just like the Net, one could do e-mail, and perhaps some fancy tricks and other things that could be called hacking. The difference was that it was created by the state-owned telephone company and each time the trick was too well known, it was changed. The real trick was keeping the touch with the people who used the system like hell. It's no different than what happens with the

computer guru. The protocol used for that system (X-25) is the same as it used for the banking money transfers, but it wasn't possible to do anything more than checking how much money one had and a few other things. People who used that at home (not too many, since the company didn't think it would be such a big success) didn't provide for it could speediest father's money discovering funny things about the system, like meeting with other people's parents about such-else, could also make phone calls to their friends without paying. The guy who'd other end would be heard by the small speaker.

Phreaking here in Brazil is something secretive. Apart from the trick described in the section "Letters To Read By" in the Summer 1994 issue of 2600, telephone numbers are known about phreaking. One thing is that people who enrolled in telecommunications Engineering could call Europe and USA with cash, but they would not tell you how. It must be said, just all public phones have metal cables around the wires and that the phone numbers are quite tough to break down. I guess I want to be busy.

The phone use some sort of central coin called "tokens" which must be bought somewhere. The trick is to use a coin with a string, which would not be collected. But if the police caught you... The police don't follow rules for things like this. Either they would fine you, or arrest you for vandalism, or whatever else they can think of at the moment. It is a hassle. My friend who was doing Electrical Engineering told me that boxing in Brazil was impossible. The system is just not good enough to be boxed. Other friends of mine told me that in the Northeastern part, the phone system can be boxed. The phone company doesn't admit any knowledge about that. Internet access is something quite hard to get today. Until a few weeks ago, it was impossible to create an Internet site that was part of some research project. So only universities

and the like were capable of putting people in the Net Universe. In the University of Sao Paulo, people in the post-graduation courses could get access with ease, but graduating students would have to show some connection to a research project. That was because the students found out that one could use the IBM CDC 4360 to ether without an Internet account. Also, all the faculty had computer accounts full of 386's which were linked by fiber optic to this computer. Another one did the file transfers between the accounts and the computer at the computer rooms and fiber was also possible without an account, but only to a few sites. That lasted for about a year, until it was fixed in the router, but only at the Politecnico School. Legend has it that the guys were downloading too many GIF and JPEG pictures of top models from an ftp site nearby. That used so much bandwidth that the site started to complain and two things happened: the site stopped serving GIF's of wonderful women in swimsuits and the router was fixed to prevent ftp without an Internet account. One can still today connect to the outside world via telnet and many people have accounts in Internet BBS's like Icaro BBS, Cleveland Footnet, and the Ika. The Bad Boy BBS was "in", until it went out of business. This kind of access is not good, though, for it is very slow. Also, it is hard to download something bigger than 60 Kbytes. The way I devised, downloading the file inside the BBS and uncompressing it, you could fix the file and capture the screen listing, uncompress it after some editing and have a working one or zip file.

By these means one could, inside the campus, do all the downloading one wanted from anywhere in the world. Outside the campus, it is possible to do it by phone lines, but the modems will not go faster than 2400 without character correction (no Zmodem at all), which makes it quite hard to download compressed files. To try doing anything but read letters by modem is some kind of torture. The real thing is to do it by "linka dedicada", a special line for computer transmission. It's much more expensive though, but if you have the money...

Perhaps the best way to get access to an Internet account though is to be part of the research project "Fasciola do Futuro" that,

among other things, gets schools linked to the Net. That's what I did and they pay me quite well to search for data in the Net for the students of those schools. The University of Campinas is said to give all students an Internet account regardless of knowledge. Of course, here there's BITNET also. That's doomed for extinction, but for this or that reason, people haven't closed it down. Most teachers use it; guess there's even some post-graduation work written about that. It's easier to access via modem, also. Old habits die hard.

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Hacking the Tandy/Casio Pocket Computer

by Sam Nitzberg

The PC-6 is a pocket computer that was produced by Radio Shack and also by Casio under another name. It is programmable in BASIC, with 10 areas in which programs may be stored, has a memo-pad area for notes, equations, phone numbers, and the like. A trapdoor is a secret entry point to code. A Trojan horse is a sub-routine of a program which results in the program performing some function other than the one intended by the user. The PC-6 does allow passwords to be used, but is vulnerable to the attacks mentioned; this is not addressed in the PC-6 documentation.

The PC-6 has a memo pad area and a set of 10 program areas. The memo pad is normally used to store functions, financial information, phone numbers, and assorted notes. Normally, the memo pad may be browsed, and the contents of any program area may be viewed. The memo pad may be accessed directly via keys on the PC-6 keyboard, or the memo pad may be accessed via programs. If a password is set by using the PASS command, any attempts to read the memo pad directly or obtain program listings are denied and the product error (Error 8) is returned. While the password is set, programs may still be executed.

This is the trapdoor and Trojan horse vulnerability. Once a password is set, the user is locked out at the command level from accessing program listings or the memo pad data. Programs can still be executed and they may manipulate and access the program area. That is, a user cannot read memo pad contents with the password enabled, but if that user has modified a program present to display or manipulate memo pad contents, that program will execute properly and without restriction.

An example follows. Suppose this is a program in one of the 10 program areas:

```
10 CLEAR
20 INPUT A
30 GOTOB 100 : REM Password screen
Function:
40 PRINT A
50 END
100 A=A+1
110 NEXTS
```

This is not an exciting program. But it may be used to subvert the password mechanism all the same. To convert the memo pad access, all that is needed are a few minor code changes. Someone having physical access to the PC-6 only once without the password being set could change the code to the following:

```
10 CLEAR
20 INPUT A
30 GOTOB 100 : REM Password screen
Function:
40 INPUT A
50 END
105 IF A=9999 THEN FOR 2=1 TO 10:
  READ S : PRINT S : NEXT 2
110 RETURN
```

By adding line 105, the memo pad is subverted. To create the trapdoor, the value of 9999 has been chosen. Presumably the legitimate user will not enter this figure. A substitute user would enter the value 9999 when running this program to retrieve the Trojan horse program which has been installed. The commands READY \$ and PRINT \$ are used to read a single record from the memo pad, and display the record. The net result is that line 105 will cause the PC-6 to display the first 10 records in the memo pad whether or not a password has been set, the Trojan horse. Other than this all programs will behave properly. Similarly, attacks feasible against the memo pad may delete one entry at a time or write over entries. One would be limited only by how many ways there are to manipulate data present in the possibilities of what could be done with the memo pad data.

While this is a simple example, it demonstrates the problem with the password mechanism. Any person who is using a PC-6 is vulnerable to this attack. The only countermeasure besides the obvious - not letting anyone access the PC-6, and always having a password set is to periodically review all source code on the PC-6. If a person who owns one of these does not use passwords and someone were to apply the above technique, it would not matter if the individual

Hacking the Tandy Zoomer/Casio Z-7000 ZPDA

by Enigma

Recently, I purchased a personal digital assistant I chose the Tandy/Casio model over the Apple model partly because I was familiar with the 8088 and GEOS operating system (I figured I could write software and hardware hacks much more easily), but the big driving force of my decision was a nice employee discount!

Those who own the ZPDA and are already familiar with the IBM world can vouch that it is very similar to a PC - all the way down to the A:\AUTOEXEC.BAT and CONFIG.SYS. This got me to thinking about how to hack its software and firmware.

The File Manager is one of the most important parts of the ZPDA in my personal opinion. It lets you see which files are located in which directory. It verifies the existence of AUTOEXEC.BAT, CONFIG.SYS, and various *.INI files. The key to hacking into the Zoomer lies in these files - but how to get to them?

Something that Casio and Tandy did NOT tell you is that a simple text editor exists for the so-called "stock ZPDA". It's part of America Online's Compose Mail feature. Just launch America Online, select File Open, and use the dialogue box to pick (almost) any file. Try looking at A:\AUTOEXEC.BAT right now. This batch file and its complement CONFIG.SYS are executed when you first run on the ZPDA and when you press the reset button in the battery compartment. The big problem with this, though, is that these essential files are located on the ROM disk. You can change them on-screen, but when it comes to saving them, you will not be allowed to. So we can't change these. What now?

There are still all those *.INI files lurking about. Can we change those? Try it. The answer is: not directly. There are two main INI files: B:\GEOWORKS\GEOS.INI and A:\NETINI. You can open NETINI and see all kinds of nifty things to play with, but nothing that can be changed - alas, it's on the ROM drive. When you try to open the other file (GEOS.INI), you will get a file error. After some experimentation coupled with my programming experience, I concluded that this INI file is "in use" by the GEOS

operating system itself. Because of this, GEOS will stop you from using that file. At this point, we know that we have to change the contents of A:\NETINI, but there does not seem to be a way to do that. Oh, almost! So close and yet so far....

Look through the AUTOEXEC.BAT again and see that it makes a call to a little batch file named MERRAM.BAT. This batch file checks the existence of B:\GEOWORKS\GEOS.INI. If it isn't there, one of the ROM files, A:\LOCAL.INI, is copied to B:\GEOWORKS\GEOS.INI, in effect creating the proper .INI file. This gives us a lead into what is contained in GEOS.INI. Open A:\LOCAL.INI and you will see a simple two-line configuration that points to A:\NETINI. Hmmmm, interesting. GEOS.INI is on the RAM disk (i.e., it theoretically can be modified) and points to a config on the ROM disk. We will need to do two things at this point: (1) copy NETINI to the RAM disk, allowing us to modify it, and (2) change GEOS.INI to point to our NEW NETINI. With the GEOS operating system restrictions, this doesn't seem like an easy task.

The first thing to do is load up the File Manager. Copy A:\NETINI to B:\NETINI. This is the easy part. Now we have a NETINI that resides in RAM which can be easily modified. Don't edit this file yet, though, as you don't know what you're doing and can potentially mess something up.

The second step is a little more tricky. Somehow we have to change the second line in GEOS.INI from "A:\A:\NETINI" to "B:\B:\NETINI". Because GEOS won't let you edit the file directly, this is easier said than done. You may have noticed that there is a file in the File Manager, SPISK.EXE, that will completely reset your ZPDA to factory defaults, clearing all memory. If you run this by double clicking it looks like GEOS shells to DOS and then executes the program. You may also notice that SPISK.EXE has a slightly different icon. If you rename SPISK or if you create a batch file and try to execute it under the File Manager, the ZPDA spews out an error message. Now, with this information, take a look at the NETINI config file. Under the entry "[FileManager]" are a few lines specifically for mentioning

EXPLAINS IN 500 LANG HOME OF PHONE NUMBERS FOR LIFE

SDISK.EXT followed by, presumably, an icon name. You'll also notice that files exist for PEN-RIGHT.BAT, ZDRIVER.EXT, ZDRIVER.COM, and ZDRIVER.BAT. This means that ANY can GEOS file cancel one of these five things can be executed directly from the File Manager. Another practical advantage of this icon execution is that when GEOS shells out to one of these files, it closes all of its data files (including GEOS.INI). A batch file can then delete or overwrite this all important INI.

Now, how to specifically do this? Simple. Use File Manager to make a copy of GEOS.INI called, say, TEMP.INI. Use America Online to modify the string "A" into "B" in your TEMP.INI file and save it. Now use America Online to create a new file called ZDRIVER.BAT and fill it with this line: "COPY B : \ G E O S \ O K S \ T E M P . I N I R : \ G E O S \ G E O S . I N I " and save it. Jump back over to the Manager and double-click on your ZDRIVER.BAT file and it will install your own, personal, GEOS.INI. You can delete TEMP.INI now, if you wish to free a little disk space. You will now be able to modify your own B-NETTING to your heart's content. Take note, though, that the only name GEOS will prevent this non-GEOS file from changing is when the ZPDA is rebooted (even GEOS will form a shell. Rebooting is accomplished by hitting the reset button in the battery compartment, while the usual fashion (be sure that you are NOT holding down the A and B buttons while doing this or else all of your data will be wiped). So, after you edit NETTING, you will have to hit the reset button. This can be done through, by creating a ZDRIVER.BAT file which just the single line that does nothing (REM or ECHO or EXIT).

A word of caution before we continue. Any time you screw with a computer's configuration, especially if you do not know what you're doing, you are going to lose something. When your ZPDA looks up beyond hope because of a faulty INI, the only way to fix it is with a total reset (both action buttons and reset). I have found this out the hard way several different times. If you are going to play with your ZPDAs configs, be prepared to lose something. A null modem cable or a serial cable with a null modem adaptor plug will only cost about \$25. The "official" transfer software for the ZPDA costs about \$100 and something similar can be found on America Online (find who can't get a 5 free-hour voucher for AOL these days?). To put it bluntly, if you have important information, be sure to back it up because it will get wiped.

Now that we can get to and change the configuration, let's look at what can be done. NETTING contains many different things to play with. Some of the more stable ones I've found (able followed by variable) are:

- System (recursive) and font (fontsize).
- These two variables are, by default, equal to 10. If you have good eyes, you can change them to a smaller value to make the screen less cluttered.
- You can also make them larger.
- [ui] (screenblinker) This is usually set to "true". You can change it to "false" if you don't want the screen blinker to ever blink in the background.
- Flags (flags) (329) - app. These are the flags of applications to run when you go on the hard processor. I've found that the less more convenient to change the World Clock icon so that it will run the File Manager (every option, much more useful).
- File Manager (filename) (filename) This section sorts in certain information about what non-GEOS files (DOS) programs and batch files the File Manager will let you run. You can add entries here to find the File Manager in letting you run your own batch programs.
- Hotkey (hotkey) This stuff can be ordered the Zoner Software Development and the service program for myself, so I may have some more useful information if I write an article. Before considering this address, I would like to pose a question to my fellow 2000 players. Organizing things as the ZPDA (the ChargeBOS, etc.) have a password feature. Does anyone know how secure those passwords are? Or more exact, does anyone know a specific way to bypass the password in one of these gadgets? Obviously, there must be SOME sort of back door that the technicians can use to get into the organizer without wiping the data. Happy hacking!

(continued from page 38)

later started to use passwords. Unless a manual review was done of all code in the program, a regular attack would be effective. If a person regularly uses passwords, one lapse and the PC could be rendered vulnerable indefinitely.

202 ALICE AND BOB	245 AIRPORT COUNCIL	289 NEW ROAD 22 22	373 CONCORD TOLL FREE
222 BILL GILL	246 AIRT	393 AIRPORT CONC	383 KIMBER TEL CO INC
223 KINGSWELL 1 2 1	247 CHINA CRESTAL	403 AIRPORT CONC	384 BAY TRANSPORT
224 GARD & WENTON CO	248 MEDIA SERVICES INC	404 AIRTEL	385 KENTVILLE TEL
225 AIRL ATTORNEY 801	249 AIRTEL	405 AIRTEL CONC	386 KENTVILLE TEL
226 ELECTRONIC BELL	250 PACIFIC SYSTEMS INC	406 AIRTEL CONC	387 FLEET ROAD USA
227 GLOBE SERVICES INC	251 KELL GUYARD 851	407 AIRTEL CONC	388 NEW TEL CO OF TX
228 TEL ATLANTIC PORTL	252 PAC BELL MEDIA	408 AIR TEL MOBILITY	389 WEST TOWER TEL CO
229 AMERICAN BELL	253 PHOENIX TEL CO INC	409 AIR TEL MOBILITY	390 DORSET-NEWPORT TEL
230 COMMERCIAL BELL	254 CENTRAL TEXAS TEL CO	410 AIRTEL CONC	391 AIRTEL CONC
231 GTE POWERHOUSE	255 EL PASO TEL CO INC	411 AIRTEL CONC	392 PAC WEST CONC
232 GTE BELL	256 GTE TEXAS TEL CO	412 AIRTEL CONC	393 CONCORD TEL INC
233 SOUTHERN BELL	257 AIRTEL CONC	413 AIRTEL CONC	394 AIRTEL CONC
234 GTE COMMUNICATIONS	258 AMERICAN BELL	414 AIRTEL CONC	395 AIRTEL CONC
235 GLOBE NO CALLBACK	259 AMERICAN BELL	415 AIRTEL CONC	396 AIRTEL CONC
236 WENTON TEL CO	260 AIRTEL CONC	416 AIRTEL CONC	397 AIRTEL CONC
237 AIRTEL CONC	261 AIRTEL CONC	417 AIRTEL CONC	398 AIRTEL CONC
238 AIRTEL CONC	262 AIRTEL CONC	418 AIRTEL CONC	399 AIRTEL CONC
239 AIRTEL CONC	263 AIRTEL CONC	419 AIRTEL CONC	400 AIRTEL CONC
240 AIRTEL CONC	264 AIRTEL CONC	420 AIRTEL CONC	401 AIRTEL CONC
241 AIRTEL CONC	265 AIRTEL CONC	421 AIRTEL CONC	402 AIRTEL CONC
242 AIRTEL CONC	266 AIRTEL CONC	422 AIRTEL CONC	403 AIRTEL CONC
243 AIRTEL CONC	267 AIRTEL CONC	423 AIRTEL CONC	404 AIRTEL CONC
244 AIRTEL CONC	268 AIRTEL CONC	424 AIRTEL CONC	405 AIRTEL CONC
245 AIRTEL CONC	269 AIRTEL CONC	425 AIRTEL CONC	406 AIRTEL CONC
246 AIRTEL CONC	270 AIRTEL CONC	426 AIRTEL CONC	407 AIRTEL CONC
247 AIRTEL CONC	271 AIRTEL CONC	427 AIRTEL CONC	408 AIRTEL CONC
248 AIRTEL CONC	272 AIRTEL CONC	428 AIRTEL CONC	409 AIRTEL CONC
249 AIRTEL CONC	273 AIRTEL CONC	429 AIRTEL CONC	410 AIRTEL CONC
250 AIRTEL CONC	274 AIRTEL CONC	430 AIRTEL CONC	411 AIRTEL CONC
251 AIRTEL CONC	275 AIRTEL CONC	431 AIRTEL CONC	412 AIRTEL CONC
252 AIRTEL CONC	276 AIRTEL CONC	432 AIRTEL CONC	413 AIRTEL CONC
253 AIRTEL CONC	277 AIRTEL CONC	433 AIRTEL CONC	414 AIRTEL CONC
254 AIRTEL CONC	278 AIRTEL CONC	434 AIRTEL CONC	415 AIRTEL CONC
255 AIRTEL CONC	279 AIRTEL CONC	435 AIRTEL CONC	416 AIRTEL CONC
256 AIRTEL CONC	280 AIRTEL CONC	436 AIRTEL CONC	417 AIRTEL CONC
257 AIRTEL CONC	281 AIRTEL CONC	437 AIRTEL CONC	418 AIRTEL CONC
258 AIRTEL CONC	282 AIRTEL CONC	438 AIRTEL CONC	419 AIRTEL CONC
259 AIRTEL CONC	283 AIRTEL CONC	439 AIRTEL CONC	420 AIRTEL CONC
260 AIRTEL CONC	284 AIRTEL CONC	440 AIRTEL CONC	421 AIRTEL CONC
261 AIRTEL CONC	285 AIRTEL CONC	441 AIRTEL CONC	422 AIRTEL CONC
262 AIRTEL CONC	286 AIRTEL CONC	442 AIRTEL CONC	423 AIRTEL CONC
263 AIRTEL CONC	287 AIRTEL CONC	443 AIRTEL CONC	424 AIRTEL CONC
264 AIRTEL CONC	288 AIRTEL CONC	444 AIRTEL CONC	425 AIRTEL CONC
265 AIRTEL CONC	289 AIRTEL CONC	445 AIRTEL CONC	426 AIRTEL CONC
266 AIRTEL CONC	290 AIRTEL CONC	446 AIRTEL CONC	427 AIRTEL CONC
267 AIRTEL CONC	291 AIRTEL CONC	447 AIRTEL CONC	428 AIRTEL CONC
268 AIRTEL CONC	292 AIRTEL CONC	448 AIRTEL CONC	429 AIRTEL CONC
269 AIRTEL CONC	293 AIRTEL CONC	449 AIRTEL CONC	430 AIRTEL CONC
270 AIRTEL CONC	294 AIRTEL CONC	450 AIRTEL CONC	431 AIRTEL CONC
271 AIRTEL CONC	295 AIRTEL CONC	451 AIRTEL CONC	432 AIRTEL CONC
272 AIRTEL CONC	296 AIRTEL CONC	452 AIRTEL CONC	433 AIRTEL CONC
273 AIRTEL CONC	297 AIRTEL CONC	453 AIRTEL CONC	434 AIRTEL CONC
274 AIRTEL CONC	298 AIRTEL CONC	454 AIRTEL CONC	435 AIRTEL CONC
275 AIRTEL CONC	299 AIRTEL CONC	455 AIRTEL CONC	436 AIRTEL CONC
276 AIRTEL CONC	300 AIRTEL CONC	456 AIRTEL CONC	437 AIRTEL CONC
277 AIRTEL CONC	301 AIRTEL CONC	457 AIRTEL CONC	438 AIRTEL CONC
278 AIRTEL CONC	302 AIRTEL CONC	458 AIRTEL CONC	439 AIRTEL CONC
279 AIRTEL CONC	303 AIRTEL CONC	459 AIRTEL CONC	440 AIRTEL CONC
280 AIRTEL CONC	304 AIRTEL CONC	460 AIRTEL CONC	441 AIRTEL CONC
281 AIRTEL CONC	305 AIRTEL CONC	461 AIRTEL CONC	442 AIRTEL CONC
282 AIRTEL CONC	306 AIRTEL CONC	462 AIRTEL CONC	443 AIRTEL CONC
283 AIRTEL CONC	307 AIRTEL CONC	463 AIRTEL CONC	444 AIRTEL CONC
284 AIRTEL CONC	308 AIRTEL CONC	464 AIRTEL CONC	445 AIRTEL CONC
285 AIRTEL CONC	309 AIRTEL CONC	465 AIRTEL CONC	446 AIRTEL CONC
286 AIRTEL CONC	310 AIRTEL CONC	466 AIRTEL CONC	447 AIRTEL CONC
287 AIRTEL CONC	311 AIRTEL CONC	467 AIRTEL CONC	448 AIRTEL CONC
288 AIRTEL CONC	312 AIRTEL CONC	468 AIRTEL CONC	449 AIRTEL CONC
289 AIRTEL CONC	313 AIRTEL CONC	469 AIRTEL CONC	450 AIRTEL CONC
290 AIRTEL CONC	314 AIRTEL CONC	470 AIRTEL CONC	451 AIRTEL CONC
291 AIRTEL CONC	315 AIRTEL CONC	471 AIRTEL CONC	452 AIRTEL CONC
292 AIRTEL CONC	316 AIRTEL CONC	472 AIRTEL CONC	453 AIRTEL CONC
293 AIRTEL CONC	317 AIRTEL CONC	473 AIRTEL CONC	454 AIRTEL CONC
294 AIRTEL CONC	318 AIRTEL CONC	474 AIRTEL CONC	455 AIRTEL CONC
295 AIRTEL CONC	319 AIRTEL CONC	475 AIRTEL CONC	456 AIRTEL CONC
296 AIRTEL CONC	320 AIRTEL CONC	476 AIRTEL CONC	457 AIRTEL CONC
297 AIRTEL CONC	321 AIRTEL CONC	477 AIRTEL CONC	458 AIRTEL CONC
298 AIRTEL CONC	322 AIRTEL CONC	478 AIRTEL CONC	459 AIRTEL CONC
299 AIRTEL CONC	323 AIRTEL CONC	479 AIRTEL CONC	460 AIRTEL CONC
300 AIRTEL CONC	324 AIRTEL CONC	480 AIRTEL CONC	461 AIRTEL CONC
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302 AIRTEL CONC	326 AIRTEL CONC	482 AIRTEL CONC	463 AIRTEL CONC
303 AIRTEL CONC	327 AIRTEL CONC	483 AIRTEL CONC	464 AIRTEL CONC
304 AIRTEL CONC	328 AIRTEL CONC	484 AIRTEL CONC	465 AIRTEL CONC
305 AIRTEL CONC	329 AIRTEL CONC	485 AIRTEL CONC	466 AIRTEL CONC
306 AIRTEL CONC	330 AIRTEL CONC	486 AIRTEL CONC	467 AIRTEL CONC
307 AIRTEL CONC	331 AIRTEL CONC	487 AIRTEL CONC	468 AIRTEL CONC
308 AIRTEL CONC	332 AIRTEL CONC	488 AIRTEL CONC	469 AIRTEL CONC
309 AIRTEL CONC	333 AIRTEL CONC	489 AIRTEL CONC	470 AIRTEL CONC
310 AIRTEL CONC	334 AIRTEL CONC	490 AIRTEL CONC	471 AIRTEL CONC
311 AIRTEL CONC	335 AIRTEL CONC	491 AIRTEL CONC	472 AIRTEL CONC
312 AIRTEL CONC	336 AIRTEL CONC	492 AIRTEL CONC	473 AIRTEL CONC
313 AIRTEL CONC	337 AIRTEL CONC	493 AIRTEL CONC	474 AIRTEL CONC
314 AIRTEL CONC	338 AIRTEL CONC	494 AIRTEL CONC	475 AIRTEL CONC
315 AIRTEL CONC	339 AIRTEL CONC	495 AIRTEL CONC	476 AIRTEL CONC
316 AIRTEL CONC	340 AIRTEL CONC	496 AIRTEL CONC	477 AIRTEL CONC
317 AIRTEL CONC	341 AIRTEL CONC	497 AIRTEL CONC	478 AIRTEL CONC
318 AIRTEL CONC	342 AIRTEL CONC	498 AIRTEL CONC	479 AIRTEL CONC
319 AIRTEL CONC	343 AIRTEL CONC	499 AIRTEL CONC	480 AIRTEL CONC
320 AIRTEL CONC	344 AIRTEL CONC	500 AIRTEL CONC	481 AIRTEL CONC

The two biggest questions remain: who will win the battle for 224 and who the hell is Edward A. Smith (464)?

by Danny Bernstein

This article has been put together to answer some of the more common questions about pager systems. It is primarily focused on the U.S. and Canadian arrangements, but other countries are not forgotten.

What is a Pager Anyway?

As usually described, a pager is a portable unit, generally about half the size of an audio cassette box, which can be signaled to send a one-way message to the pager owner. (There are lots of variations available. For example, Motorola offers up the Sensor which is shaped like a flattened out pencil. There are also extra thin credit card units, penma cards that fit into computers, etc.)

What Types of Messages?

The earliest units, usually called beepers, simply gave a beep alert. This was a signal to the wearer to, for example, call the answering service.

The next step was units which could display numbers. While the most common use is to send it the phone number you want the person to call, you can, of course, add code numbers to mean anything else you'd want.

For example, the number xxx-yyy-1 might mean to call the xxx-yyy number at your leisure. Xxx-yyy-9 might mean call ASAP.

The most recent units, called alphanumeric, display complete written messages. So, for example, the pager could show the message: "Please call home, you have a letter from the IRS."

There are also voice pagers which will let you actually speak into the pager and have it come out the person's pager. These are pretty rare. Typically these are used within local areas, i.e., in a factory.

They are also used, on occasion, by groups such as volunteer fire departments.

How are Messages Sent to the Pagers?

Messages are sent by radio. Actually, it's a bit more complicated than that. Let's take a look at how a pager actually works. The pager is a small sized radio receiver which constantly monitors a specific radio frequency dedicated to pager use. It remains silent until it "hears" a specific ID string which tells it to, in effect, turn on, and then listen up for, and display, the forthcoming message. (Again that could be a numeric or other string.) This ID is called (in the US) a CAPCODE. It has nothing to do with the phone number you call or the ID you give to the pager operator (see below). (The ID number you associate with the pager is actually merely "volume 4" of a lookup table. The pager radio service uses it to get the capcode, which is in "table 9", and sends the capcode over the air. These tables can and are modified each time a new pager is added to the database.)

So the key point is that the pager company radio transmitter is constantly sending out pagers, and your specific unit will only activate when it hears its ID/CAPCODE over the air.

How Do I Send Out the Messages?

This depends on your pager vendor. Let's take the most common examples:

Alert tone only (the old style): You call up a phone number assigned to the pager. You'll hear some ringing, then a signal tone. At that point you hang up. Shortly afterwards the pager transmitter will send out the individual unit's capcode and it will go off. (Note that earlier models, some of which are still in practice with the voice pagers, don't use a

capcode but instead use a simple tone sequence. Since these give a very limited number of choices, they are pretty much phased out except, again, for things like volunteer fire departments.)

Sound tone only: You will call a unique phone number dedicated to the specific pager. It will ring, then you'll hear a signal tone. At that point you punch in, using touch tone, the number you want displayed on the pager. A few seconds later the transmitter will kick out the pager's capcode, followed by the numbers you punched in. Then the pager will give its annoying alert tone, the person will read it, and call you back. (Note that there is a variation on this in which the company uses a single dial-up phone number. You call it up, then punch in the pager's ID number, and continue as above. This is often used by nationwide services with an 800 number.)

Alpha-numeric: With this one there are various ways of getting the message to the system. For an operator: The pager company will have you dial up their operator. When they answer, you give them the pager ID number and the message. They'll type it into the computer and shortly afterwards the transmitter will send out the capcode and the message. (Using your computer: Most pager computers with alphanumeric have a dial-up number you can call yourself. Some of these will work with regular comm programs, while others require proprietary software. If you call the tech department chances are they will give it to you. (They'd rather have your computer call their computer than have you call a person.) The most common method is to have your computer dial up the number, then you type in the pager ID, followed by the message. Again, a moment later the system will transmit it over the air, etc. (There are also various software packages that automate some of this.) Special terminals: Because of the popularity of this type of system, there are various stand alone terminals specifically designed for this purpose. The most common one is the

AlphaNumeric (Om Motorola) and it's pre-programmed with many of the functions. It's basically a half-dozen keyboard with a two line display, and is set up with the phone number of the company, etc.

How Large/Long a Message Can I Send?

This depends on a few key items. This is of most concern with an alpha-numeric, although it has some relevance with numeric ones (i.e., if you're giving a long distance number, extension, and code....). In no particular order these are:

The design of your sending computer or pre-programmed terminal: For example, if you get an AlphaNumeric, chances are it will be pre-set to 80 characters. (You can reset it, provided the next two items work out.)

The design of the pager transmitter system: It will place a limit on the maximum length message it will send over the air. This can vary dramatically. Generally (with a BIG YAKBAT?) you'll get at least 15 numbers with a numeric, and at least 80 characters or an alphanumeric. Some systems will allow up to 225 or so alpha characters.

The design of the pager: Especially a problem with alphanumeric. Many of the ones on the market will only hold 80 characters, so anything above that will be lost.

My company has given me pagers, and I realize that I have both an individual ID and a "group" number. When we page out to the group, everyone's unit goes off. How does this work?

Remember that a pager is basically a radio receiver that is constantly monitoring for its capcode. You can get pagers which listen for more than one. In this case (which is quite common) your personal capcode might be 9999, while your boss's might be 9999. In addition, both pagers will be listening for the capcode zzzz. When zzzz is detected, all the pagers with

that episode will go off. (Alternatively, the pager company's computer may be smart enough to take a group of send episodes as xxxy, xxxy, xxxy, xxxy, etc., and send out fifty sequential messages. There are some software tricks that reduce overhead here so it doesn't actually send the same message 50 times.)

I keep hearing about sports or news services that are able to pager. How do they work?

Keep in mind that pagers work by constantly monitoring the radio channel for their episode. So if you have ten pagers, or a hundred or a thousand, all with the same episode, they will all go off at the same time.

The service company will have someone (or perhaps, a smart computer) monitor the news broadcast channels for something interesting. As that point they'll send out the message to the pager. Depending on how many pagers you have, the news company sends out one message and it gets displayed by all subscribers. (Again, they can also send out the episode for the 500 subscribers. It gets into a security-critical time equation as to which method they'll use.)

So if I find one of these sports-news pagers on the sidewalk I can use it for free?

Umm, kind of. As long as the company providing the service keeps using the same group code, your pager will continue to receive the messages. But the individual pager ID will probably be changed immediately so you won't be able to use it for your personal messages. Note also that some pagers do have the ability to be turned into a jump of day over the air. Very few systems have actually implemented this security feature (which is called "over the air" sharing), but it is there.

I've found a pager on the sidewalk and would like to use it. What can I do?

Not much. Keep in mind that you need an account with the paging company for them to send out the radio signal. So unless you keep paying them, the pager will soon be a paperweight. You might as well turn it in for the reward... (On the other hand, if you already have a pager, you may be able to get this one for good for your first one, which will allow you to have a duplicate one. See below.)

Speaking of that pager on the street, if you got off sort of numbers on it, what do they mean?

There will be a lot of items printed across by the manufacturer, starting by the dealer. In no particular order these will include (usually in two small print) the pager frequency;

the pager's serial number;

the company's name and address.

Very frequently, especially with numeric calls, they will also be the phone number assigned to it. And, of course, there will be the dealer's name, the local supplier, an "I found here's the reward number" and other interesting. Note that often the pager will not be printed on the unit, but will only be readable via the programmer.

Can I listen to a numeric pager channel?

Kind of. The frequencies are readily known and the data is a digital stream going over the air. There are various vendors of equipment to decode the material and display it or feed it into your computer. Some of these folks advertise in communications magazines such as *Amateur Communications*. However:

The Federal and the pager companies don't like you doing this (see the FCC's).

The volume of traffic is quite high. If you figure a 1200 baud channel in use 75 percent of the time, well, you can work out the math.

By the way, the numeric units do not use voice over the air. Some did way back when, but I doubt any do these days.

I have a pager for which I'm paying big bucks every month. I miss a lot of pagers since I'm in the subway a lot. What can I do about this?

There are several things:

Some of the pager companies will retransmit pages on request. Basically, you call up their phone number, punch in a security code, they'll transmit a message which tells them to retransmit the page. The cost is worth it.

You can get a second pager for a client. Ideally, call to the OEM. Leave the pager home or in your office. When you get back you can compare it against the one on your belt. While the message may be a few hours late, at least you'll be getting it.

Actually, most pager companies will retransmit. However, there are many third parties which will do it. Check out the ads in technical and communications magazines.

What are the prices and terms of service?

These vary dramatically by area and company. Unfortunately there is no central database keeping records on this. Generally the following factors get covered in determining what you'll be paying:

How many the company is

Which type of pager and service you get. Again, the most common are numeric (cheaper) and alphanumeric (more expensive).

Level of usage. You may get, say, 25 free messages a month and then pay \$11.25 for each additional.

Whether you own the pager or lease it.

Insurance, etc.

Area of coverage. Smaller areas mean less expensive.

Speaking of coverage, what's the satellite situation?

wide paging?

Well, it's not quite what they're telling you. It's not a single satellite covering the nation. Rather, what's done is: You call up the paging company. It then signals transmitters in the top 500 cities to send out your episode. So, if you're in the city you get the message. Note that you are not receiving a satellite transmission.

What's so bad about pagers?


Two key features are always missing from

Most pagers are severely limited in the amount of material they can hold, with a typical maximum being 8,000 messages. Unlike your speech pager, messages are not held, only they are hooked into memory of laptop computers, etc., making it so much more convenient.

These systems are still a far better, but are rapidly gaining acceptance in industry and could soon be on a par with mobile phones. The advantage is that they are not subject to the same security issues as mobile phones. They are also much more secure than mobile phones. They are also much more secure than mobile phones.

They are also much more secure than mobile phones. They are also much more secure than mobile phones.

Join 2600



and Join the Illuminati

MITNICK (continued from page 4)

When Shimomura concluded that the intruder was "probably Mr. Mitnick", the hunt was on. Shimomura had all the help he needed - he programmed for the NSA and the FBI was almost as interested as Markoff. Using cellular tracking, it wasn't too difficult to track down Mitnick. Less than a week later, Markoff and Shimomura signed a \$750,000 book deal, no doubt to be called something like *Cyberstadium*, pitting good hacker against evil hacker.

But how much do we actually know? Obviously enough for a classic cat and mouse bestseller. But what will happen to those facts that don't fit in quite so neatly? Will the awkward questions ever be answered?

What was Mitnick wanted for in the first place, besides the nebulous "probation violation"? Markoff expected that Mitnick was suspected of wiretapping the FBI while a fugitive. But we never hear how such a conclusion is reached beyond pure speculation. The recent charges appear to be nothing more than a smokescreen, designed to demonize Mitnick and make him appear to be a threat to everyone's privacy. Little mention is made of the fact that not one of the 20,000 credit card numbers lying around on NeXTnet was ever used by Mitnick, nor was he ever suspected of benefiting financially or causing any damage. Mitnick was also accused of leaving taunting messages on Shimomura's voice mail. Upon closer examination, it's fairly obvious that Mitnick was not at all involved in this - for one thing a new message appeared after he was apprehended! As for the "sensitive" files, Mitnick was certainly not the only one who had access to them. In fact, serious doubt can be cast as to whether he was the one who figured it out in the first place. The fact

that we were able to track down a copy of the directory he was supposedly using tells us that many people already had access. Does this suggest a closely knit conspiracy? Hardly. In classic hacker fashion, word of one person's discovery got out and spread throughout the net. After all, who could keep quiet about a password sniffer designed for the NSA that could run on virtually any machine? So far, the press has:

A 23 count indictment handed down on March 9 charges Mitnick with possessing device-making equipment, possessing unauthorized access devices, and 21 counts of using a counterfeited access device. We assume this to mean reprogramming a cellular phone in order to remain hidden. The government says that this indictment only covers a period of several days before Mitnick's arrest; the implication being that there will be many, many more charges notified to cover the years that he was on the run. This is a spiteful and vindictive approach - these "crimes" came about because of Mitnick's fugitive status; it's simply not possible to be a fugitive and live one's entire life on the books. Any damage or outright theft should naturally be followed up on but in this case such actions seem practically nonexistent. It's becoming clear that the government intends to punish Mitnick over and over again for getting away. And we may never find out why he was running in the first place.

How long Mitnick will be imprisoned for is really anybody's guess. Judging from the way some influential people are talking, it could be a very long time. We have to get the facts so that we can judge for ourselves what "real world" crimes we're talking about. The potential to learn from this still exists but the desire to punish and make an example threatens to thwart that.

RED BOX FRAUD!

EFFECTIVE DATE - 1/16/95
REMOVAL DATE - 1/16/95

SEE 59:
Page 2

STATUS: SEND TO RED BOX FRAUD

Operators on the Washington and Pittsburgh Mega Spacets had reported an increase in "red box" fraud, (also commonly known as Black Box fraud). Red box fraud occurs when customers use devices to misrepresent coin tokens.

Previously, you were informed that an investigation was underway to determine the appropriate action to be taken regarding "Red Box" fraud. We are providing you with an update at this time.

The issues that had to be addressed regarding this type of fraud were:

1. Is the fraud occurring primarily on domestic or International calls?
2. What is the exposure to the corporation so equipment those who are committing this type of fraud? For example, does the expense of stopping or altering this type of fraud exceed the loss of revenue from the fraud itself?
3. What actions, if any, does Product Management want our Operators to take?

ISSUE #1 - The Ecology (see will) participate in a study to determine if the suspected "red box" fraud is occurring primarily on domestic or International calls. The study will take place from 1/23/95 through 2/20/95.

The results will be provided to the appropriate Product Manager for review.

ISSUE #2 - Once the results from the study are available, issues #2 and #3 can be reviewed and a course of action determined as to how to proceed.

We know this issue is important to you and that you are anxious to know if anything can be done to prevent this type of fraud. Please do advise that we are working as quickly as possible to bring this problem to resolution.

This memo comes from AT&T Megagystems in Kansas City and is addressed to all of the other Megagystems out there: Pittsburgh, Bloomington (Indiana), Dallas, Seattle, San Diego, New York City, and Denver. Our source tells us the code for coin fraud is '06'.

The anonymous remailer in Finland used by thousands to transmit anonymous messages over the Internet apparently had 150 anonymous after all. Finnish police, aided by the good folks at Interpol, raided the 8200.parc.fi site at the behest of the Church of Scientology and successfully got the real email address of a person who had posted sensitive information to the alt.religion.scientology newsgroup. According to the system administrator, he had the choice of giving up one name or the entire system. As far as we're concerned, there's not much difference. The lawyer needs real anonymity to prevent this kind of scare tactic. Meanwhile, the Church of Scientology continues to pursue a lawsuit against Norton for allowing people to post things that the Church finds objectionable. The COS attempts to "shut down" the alt.religion.scientology newsgroup appears to have loudly backfired. In the democratic West, more people than ever are sharing ideas and information through that forum thanks to all the publicity.

Speaking of scare tactics, Internet users in Hong Kong experienced the power of government firsthand. Access to the net was all but cut off after a series of government raids that, depending on who you talked to, were designed to curtail unlicensed connectivity or prevent computer hackers from operating. Whatever the intent, the effect was more chilling as nearly all access to the net was cut off throughout the country.

According to the Canadian Alliance Against Software Theft (CAASTA), two British "Spooks" (Morosky, "90 North" and Thomas's "Legion of Death") broke into a home and their owners installed under the Copyright Copying Act. They were fined a total of \$22,500, each pleading guilty to having installed software.

A British spy in the *Financial Business Journal* says the Federal Reserve Service is "conducting a secret desktop tickle-up on the lines of US off-its" to include major, middle revenues, credit support information, credit reports, bank notes, and tips from BSI in finance.

The *New York Times* claims that Big Brother "is definitely watching" in central Liverpool and in many other British towns and cities. "Local governments, civic associations, and law enforcement agencies are frantically installing elaborate video security systems, brushing aside any concerns about civil liberties in an effort to ease crime." The surveillance program cost \$600,000 and is focused upon a busy half mile stretch of

Church Street. The 20 cameras are perched on top of 20 foot poles several hundred yards apart and are individually controlled from a dark room a few blocks away. Systems like this one are popping up all over the country with only a few people wondering what kind of effect this could have on such things as public demonstrations. In Alberta, however, we can always depend on pure stupidity. Five teenagers in Florida are serving trial for vandalism and the main piece of evidence against them is a videotape. The difference is that they made it themselves for their own entertainment.

A Pennsylvania plumber ordered "nuts call forwarding" on the lines of five competitors and had their calls routed to himself. Apparently, Bell Atlantic never thought of this scenario. The competitors lost thousands of dollars in business and the plumber was charged with various crimes, the strangest one being unlawful use of a computer. That's right, you can now be charged with computer crime without ever actually using one yourself!

NYNEX has done it again - this time they slipped up when installing All-Call Research, the service that lists your phone number from an appliance or cellular ID dialing. It seems that a large number of customers secretly actually being shocked and they thought they were. Well, people know how many people were ultimately affected when we installed that horror appliance. It took places a result. But we will be able to assess from the NYNEX continues to be a major problem performing even the simplest tasks for its message centers.

Security Analysts from a group NYNEX security publication cite of SIG (Security Quarterly, Winter, 8, 1991).

Security investigated a report that a Service Technician solicited and received \$30 from a customer to install an additional unauthorized jack and wiring during a new line service connection. The allegation stated that the Service Technician claimed that this was new Company policy and payment should be made to him. A relative of the customer called regarding this policy and was advised to contact Security. The technician denied receiving any money. The customer in a written statement maintained that the technician returned the following day and suggested that the \$30 be called a "tip". When the customer refused, the technician accused the money. The employee could not satisfactorily explain why the work was performed but no

billing forms were submitted for the work. The employee was dismissed."

Security received a report from the NYPD that the husband of a New York Telephone employee was arrested for the armed robbery of an armored truck delivering payroll funds to a Company location. It was also reported that our employee had prior knowledge of the crime. The employee made a video-taped interview, with the police, admitting that she was aware her husband planned to occur the robbery. She also admitted to spending a portion of the proceeds from the crime. The employee was dismissed."

Security received an anonymous report that a New York Telephone employee was call forwarding customer lines without authorization. During the investigation, Security observed an employee acting suspiciously while working in a terminal box. When questioned, the employee admitted to call forwarding for seven lines per week to specific telephone numbers for weekly payments of \$250. This has been occurring for over six months. The employee also admitted to utilizing his secret employees' lines in order to prevent them from knowing that their service was compromised. The lines were eventually used to place fraudulent third-party calls all over the world. The second D.A.'s office became involved, no arrest having been filed to date with the employee was dismissed."

A Service Technician was accused of defacing a religious article at a customer's business location. Security determined the allegation to be true. The employee made a formal apology, paid restitution of \$500 and was also suspended for three days."

The ex-wife of a New York Telephone Representative reported that the telephone records for her non-published service were being compromised. She alleged that her ex-husband was obtaining the records from his girlfriend who is a TRG Staff Manager. Security investigated and found that the TRG manager had accessed the records. When interviewed, she acknowledged accessing the records and stated it was done at the request of the ex-husband. The representative claimed that he made the inquiry at the request of his ex-wife, which she denied. Both employees were dismissed."

Security investigated a report from a TRG manager that a fellow manager had made threatening statements concerning the Company, Vietnam veterans, guns, and explosives. The threats were made in the presence of other coworkers. The employee admitted to making the threats but claimed they were made in jest and he would never do anything to cause damage to the

Company or his fellow employees. The employee had previously been placed "at risk" under EMP but was able to keep his job. In a subsequent EMP he was again identified "at risk" and has been separated from the payroll."

Security received a report that four orders for new telephone service were processed in a fraudulent manner. The orders were directly entered into the Service Order Processing (SOP) system, bypassing the Direct Order Entry (DOE) system. Security investigated for customer credit information. Security determined that the orders were processed from one specific RMO terminal. The employee assigned to the terminal was identified as a Business Office Representative and questioned. The employee at first denied any knowledge of the information later admitted to the violations when confronted with the evidence. The employee acknowledged that the personnel supervisor had requested give no further information in this regard. The employee resigned."

Security received an anonymous report alleging that a Special Representative permitted hissing that a non-employee, to accompany him to work. Security was also alerted near the daughter had access to Company records, and had assisted her father by performing various typing functions in the ICERS (Integrated Customer Record Information System) and SOP systems. The employee admitted to bringing his daughter to work on one occasion but denied that she had performed any work in the data base systems. Security was unable to substantiate access into the systems. The employee was cleared of the charges and the Personnel Policies and Practices section dealing with access of unauthorized persons to work locations was reviewed with him."

Security received a report from a subscriber that an employee offered to return after hours to install an additional jack for \$70. Security identified the employee to be an Escort who had been temporarily promoted to Service Technician. When interviewed, the employee admitted that he had installed unauthorized jacks on other occasions and had solicited the complaining customer for the unauthorized installation of the jack. The subject also implicated another employee in the scheme but Security was unable to substantiate this allegation. The Escort was dismissed."

The bad news is that this is a quarterly publication and there are many more such stories involving only one phone company in one state. The good news is that it seems virtually anyone can get a job in a phone company these days.

LEAKING CABLES

In several months a number of journalists on national newspapers have been anonymously sent a document labelled "Secret and confidential" and "not to be shown outside BT". It is an internal British Telecom briefing about the challenge from cable competitors which it says, "are literally digging themselves in across the country". The document spells out how much of a threat they could be and explains what BT is doing about it. For some reason no newspapers have published the document. BT representatives, passing down the line, claim it is between a year and 18 months old and therefore not worth re-examining. But it makes fascinating reading. The company is worried and it shows that competition for the former monopoly is a real issue, not just a political ploy.

Cable companies are digging up and laying down cable in 30 streets a day. There are currently 127 cable franchises, most of which have financial backing from major American telephone and cable groups. Most are currently offering cable television, but 26 of them are also offering phone services, with another 13 expected to jump on the bandwagon soon. The document says there are currently (whenever it was written) more than 17,000 cable business lines, an increase of 500 percent on the previous year. Such telephone lines are forecast to grow by 20,000 a month in the residential market and 3,000 for business.

"The stress which the cable challenge poses to BT must not be underestimated," says the briefing, and lists three threats so far: a large proportion of the residential market being "swallowed up" and pressure on the local business market, collaboration between cable companies, meaning cheap cable-to-cable calls and the potential of a national network, which could put in large enterprises; but revenue for national and international calls when traffic is carried by Mercury; the loss of phone numbers, if customers are eventually allowed to keep their own when they move; exploration of the imminent national code change.

These are indeed serious threats to BT. Quite apart from the immediate loss of revenue, these factors could combine to make a serious dent in the company's market, which has been improving steadily since privatisation. I am not convinced its response is the most effective one, however. The document states: "We can and will beat off the challenge by focusing on value rather than price... and by emphasising our quality of service." In America, for instance, where phone services are 10 years ahead of ours, phone companies compete for business by paying the emphasis on value, price, and quality. BT is relying on beating problems with cable companies and with Mercury, which does almost everything well, so that it can draw competitors with its own, better operation. But beating problems take less and less time to sort out these days, particularly for private companies with bright young technologists hoping to make a fortune. BT should remember too, that only ten years ago it was a hopeless, alcoholic dinosaur.

"Putting the customer first must be a reality, not a promise," the document continues. "We must help our customers choose to stay with BT by showing them that we value their business," it says, claiming that this should be achieved through the advertising theme "We Want Your Business". I could be wrong, but is it a very nice ad campaign, starting "We Want..." really. Really to convince customers that they are being put first? As for receiving "help to choose" the person offering the help, there's just a chance some customers might feel the advice was a touch biased.

So here, in 19 words, are the five things BT staff have been told to concentrate on to fend off the opposition: "quality of service" (improving, certainly, but the extent of potential "depth of experience" (the depth of experience lies in maintaining a poor service - good service is a new concept to BT), "breadth of portfolio" (big deal - no-nonsense words), "future technology" (already the catchword in this field by the cable companies themselves), "understanding of business needs" (uh-ho! Then, basically, it goes on to suggest BT people tell their customers: "No other supplier can offer such competitive value, a wide choice of products and high quality of service that we are all desiring to meet every customer's needs". It could be interesting to see how, given what we have already read, they justify such a claim about competitive rates unless it is a purely subjective judgement along the lines of, BT is so much better than people should pay more. Read on, and you find the BT claims the cable companies' typical service would include: four hour fault response and 24-hour fault repair, although it adds that there is some evidence Mercury lines get congested. Then then follows a table comparing BT against its rivals on a series of subjects which, again, appear to make a nonsense of the response the company is telling us about to attract or to disengage customers. The table shows that on price, cable firms are "cheaper overall", on the network, cables have cheaper lines and new technology, while BT offers equivalents in "broad all" business centres, on customer contact, cables have face-to-face and BT offers impersonal numbers 24x7 for all but the biggest companies, on billing, cable bills are automatically reduced but BT's can only be amended (on demand) on capital charges, on changing, where cable allows pay only for what they use and BT users pay in fixed-size units, which may make us "misconceptive"; on local services, where cable companies are leagues ahead because they are all locally-based.

Perhaps some of the contradictions in the and claim can be explained by BT not wanting to make its staff. But that is a glowing document and BT is going to have to hit back with a far more than slogans and a good sales pitch if, in its own words, it wants to stop the cable operators "unmistakably ending a large proportion of BT's business base". As the company warns its employees: "Being realistic is no longer an option."

2600 MEETINGS

NORTH AMERICA

Ann Arbor, MI

Galesburg or South University

8499 State Ave. Harbor, Macomb County, Michigan. Phone: 800/888-1100. Fax: 800/888-1100. Psychologists: 12/10, 5/10, 5/10, 5/10.

Baltimore

In the LBJ Union Building, between the Tiger Forum and the Sunoco, near the Psychologists. Psychologists: 12/10, 5/10, 5/10, 5/10.

Boston

Student Union Building at Boston State University, near psychology. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Chicago

800 Dearborn, 1950 North Dearborn, Chicago. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Cleveland

University Circle, 4200 University Circle, Cleveland, OH. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Dallas

Marriott Plaza, northeast corner of Campbell Rd. and Preston Rd. in North Dallas, first floor of the two-story building. 7 pm. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Houston

Food Court under the sign in Galleria 2, next to Marriott. Food Court at the Oak Park Mall in Overland Park, Kansas. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Kansas City

Union Station, corner of Main & 8th, inside main entrance by bank of phones. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Louisville, KY

Union South (227 & Pennell St.) on the main level by the Psychologists. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Nashville

DeVos Mall, DeKalb, in the food court. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

New York City

Clinton Center, in the lobby, near the psychologists, 153 E 5th St., between Lexington & 3rd. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Ontario, ONT (Canada)

Cafe Win on Sussex, a block down from R.R.S.U. Street, 7 pm. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Philadelphia

30th Street Market Station at 30th & Market, under the "Sunway" sign. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Pittsburgh

Gateway Center Mall, south of downtown, on Route 279, in the food court. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Portland, OR

Lloyd Center Mall, 900/2nd level at the food court. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Rochester, NY

South Hill Mall of Fashion 8. By the psychologists in front of Parko Shop, inside the food court. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

St. Louis

Gallatin, highway 40 and Greenwood, lower level, food court area by the theater. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Stamford

Downtown Plaza food court, upstairs by the theater. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

San Francisco

4 Embarcadero Plaza, 1940. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Seattle

Washington State Convention Center, first floor. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Washington DC

Farmington City Mall in the food court. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

CHARLOTTE & SOUTH AMERICA

Business Area, Argentina. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

London, England

Trafalgar Square, facing Green Park. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

March, Germany

Leipziger Platz (Central Station), first floor, by Burger King and the Jagerhaus. (One stop on the 8 train from Hackescher Markt - Hackescher Platz, 1st floor of Hecker-Platz beer. Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.)

Geneva, Spain

At the end of the town square (Sura Torga), in the sight of the tower (The Harbor). Psychologists: 12/10, 5/10, 5/10, 5/10, 5/10, 5/10.

Helsinki, Sweden

All meetings take place on the first Friday of the month from approximately 5 pm to 8 pm local time unless otherwise noted. To start a meeting in your city, leave a message and phone number at (516) 751-2600.

PLEASE CHECK GUIDELINES ON PAGE 19